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Microsoft 365 Teamwork Administrator Certification Transition (beta)

Testlet 1

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Overview

This is a case study. **Case studies are not timed separately. You can use as much exam time as you would like to complete each case.** However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.

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Existing Environment

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On-premises Infrastructure
The network contains an Active Directory forest named litwareinc.com that contains a child domain for each region.

All domain controllers run Windows Server 2012. The main office sync identities to Microsoft Azure Active Directory (Azure AD) by using Azure AD Connect. All user accounts are created in the on-premises Active Directory and sync to Azure AD.

Each office contains the following servers and client computers:

- A domain controller that runs Windows Server 2012
- A file server that runs Windows Server 2012
- Client computers that run Windows 10

Currently, all content created by users is stored locally on file servers.

Cloud Infrastructure
Litware is moving the content from the file server to Microsoft Office 365. The company purchases 4, 500 Microsoft 365 E5 licenses. Litware uses Microsoft Exchange Online for email.

Problem Statements

Litware identifies the following issues:

- Finding content and people within the organization is difficult
- Users cannot access company data from outside the corporate network
- Content recovery is slow because all the content is still on-premises
- Data security is compromised because users can copy company content to USB drives
- The locally stored content is not classified as confidential and users can email documents to external people
- Users must frequently contact the HR department to find employees within the organization who have relevant skills
- Users can delete content indiscriminately and without recourse as they have full control of the content on the file servers

Requirements

Business Goals
Litware identities the following strategic initiatives to remain competitive:

- All content must be stored centrally
- Access to content must be based on the user's
  - Department
  - Security level
  - Physical location
- Users must be able to work on content offline
- Users must be able to share content externally
- Content must be accessible from mobile devices
- Content classifications must include a physical location
- Content must be retained and protected based on its type
- Litware must adhere to highly confidential regulatory standards that include:
  - The ability to restrict the copying of all content created internally and externally
  - Including accurate time zone reporting in audit trails
- Users must be able to search for content and people across the entire organization
- Content classification metadata must adhere to naming conventions specified by the IT department
- Users must be able to access content quickly without having to review many pages of search results to find documents
- Security rules must be implemented so that user access can be revoked if a user share confidential content with external users

Planned Changes
Litware plans to implement the following changes:

- Move all department content to Microsoft SharePoint Online
- Move all user content to Microsoft OneDrive for Business
- Restrict user access based on location and device

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Technical Requirements
Litware identifies the following technical requirements:

- All on-premises documents (approximately one million documents) must be migrated to the SharePoint document library of their respective department
- Each department must have its own term store group. Stakeholders must be notified when term sets are moved or deleted
- All the OneDrive content a user must be retained for a minimum of 180 days after the user has left the organization
- All external users must be added explicitly to Office 365 groups to give the users access to SharePoint team sites
- Office 365 groups must be used as the primary membership service for Microsoft Yammer, Teams, and SharePoint
- A user named Admin1 must be allowed to consume apps in the App Catalog and to add additional app licenses
- Viewers must be prevented from printing documents that are stored in a modern site named Finance
- Users must be prevented from printing content accessed in OneDrive form iOS and Android devices
- Retention, protection, and security policies must be implemented for all content stored online
- All offices must use the Managed Metadata Service to classify documents uploaded to SharePoint
- The Azure Information Protection client must be deployed to all domain-joined computers
- Searches must show results only when the result set is complete
- OneDrive must be used to work with documents offline
- Solutions must use the principle of least privilege whenever possible

QUESTION 1
You need to recommend a solution for the documents stored in the Finance site.

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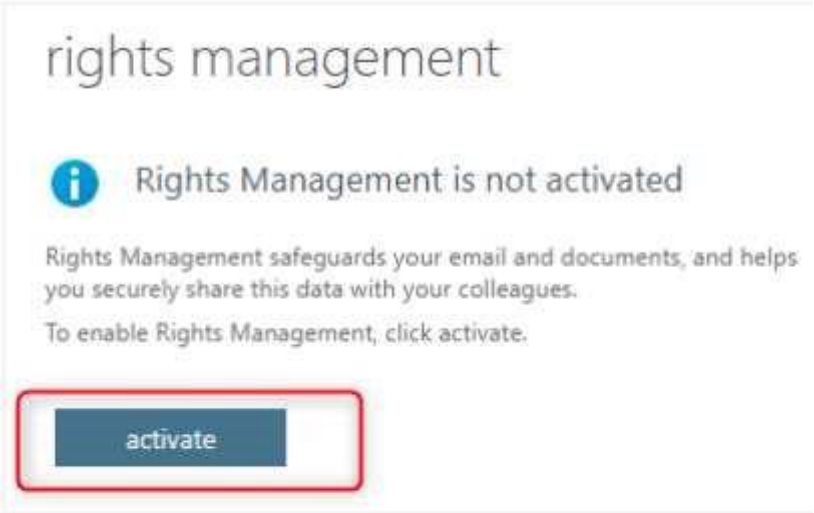
What should you recommend?

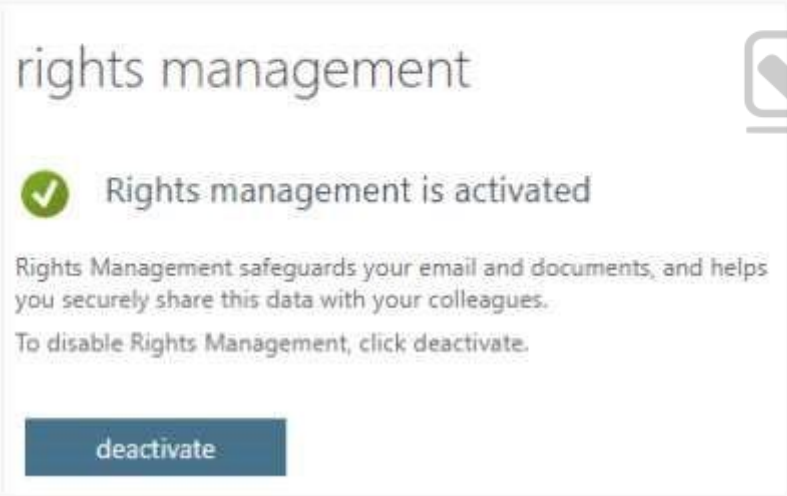
A. Enable Azure Information Protection policy labeling
B. For each library, enable sensitivity labeling that uses protection
C. Enable an Information Rights Management (IRM) policy for the libraries
D. From Settings in the SharePoint admin center, enable Information Rights Management (IRM) for SharePoint Online

Correct Answer: C
Section: [none]
Explanation

Explanation/Reference:
Explanation:
Viewers must be prevented from printing documents that are stored in a modern site named Finance.

Restrict Print:
1. Firstly, we need to activate Rights Management from Office 365 Admin center. Go to Admin Center > Settings > Services & Add-ins > Microsoft Azure Information Protection.IRM – Information Rights Management is applied to files at the list or library level. IRM feature requires an Office 365 E3 subscription.





2. Go to Site/Subsite > Document Library > Library Settings.

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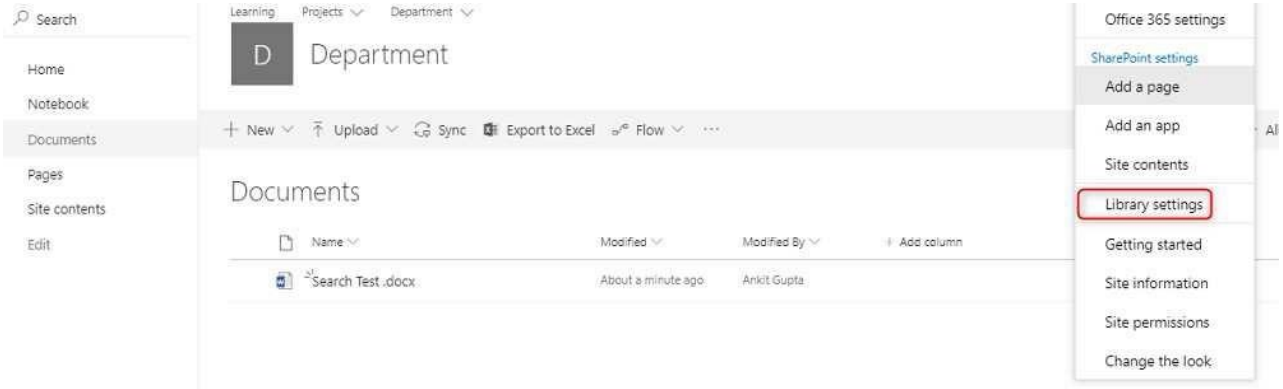
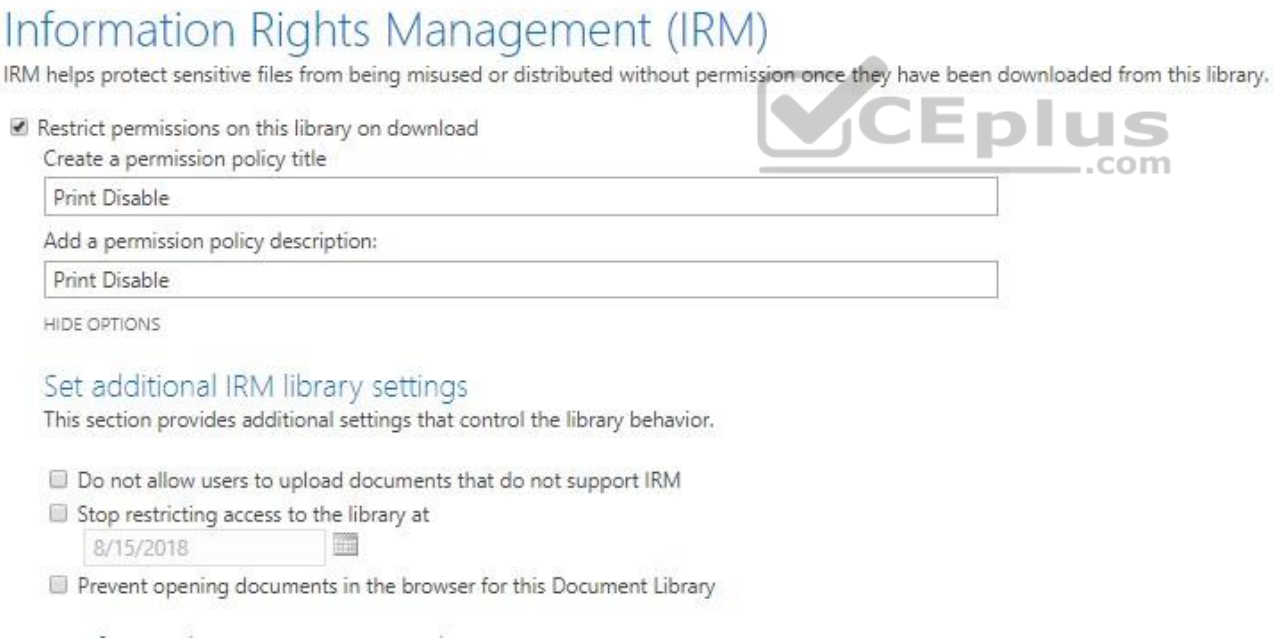
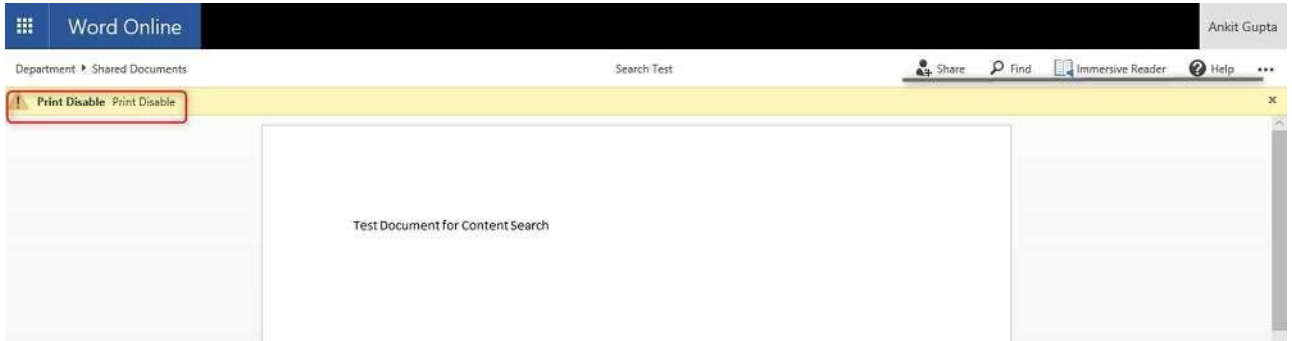


3. In Library settings, go to Information Rights Management.
4. Click Restrict permissions on this library, provide the name & description.



5. In below image you can see, how the print option got disabled after enabling IRM for document library.



References: https://www.cloudfronts.com/restrict-download-and-print-option-for-sharepoint-online-document-library/

QUESTION 2
What should you configure to meet the licensing requirements for Admin1?

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A. Add Admin1 to the App Catalog site owners group of the App Requests list.
B. Assign Admin1 the SharePoint administrator role.
C. Add Admin1 to the site collection administrator of the App Catalog site.
D. Add Admin1 as License Manager of the apps.

Correct Answer: A
Section: [none]
Explanation

Explanation/Reference:
Explanation:

Scenario: A user named Admin1 must be able to perform the following requirements: ▪ Consume apps in the App Catalog ▪ Add additional app licenses.

When site owners request an app for SharePoint from the SharePoint Store, they can request a specific number of licenses and provide a justification for the purchase of the app for SharePoint. Submitted requests are added to the App Requests list in the App Catalog of the web application that contains a user's site collection.

References: https://docs.microsoft.com/en-us/sharepoint/administration/manage-the-app-catalog

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Question Set 2

QUESTION 1
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company has a Microsoft SharePoint Online subscription.

The company purchases a new add-in for Microsoft Excel.

You need to deploy the add-in to all users.

Solution: From the App Catalog, you upload the add-in to the SharePoint Add-ins.

Does this meet this goal?

A. Yes
B. No

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Correct Answer: A
Section: [none]
Explanation

Explanation/Reference:
Explanation:
The SharePoint Add-ins catalog is a standard SharePoint asset library. Upload the add-in package to it using any of the methods of uploading files to SharePoint libraries.

References: https://docs.microsoft.com/en-us/sharepoint/dev/sp-add-ins/deploy-and-install-a-sharepoint-hosted-sharepoint-add-in

QUESTION 2
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You have a Microsoft 365 subscription.

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SharePoint administrators open several Microsoft support tickets.

You need to view the status of the support tickets.

Solution: From the Microsoft 365 admin center, you select **Support**, and then you select **View service requests**.

Does this meet the goal?

A. Yes
B. No

Correct Answer: A
Section: [none]
Explanation

Explanation/Reference:
Explanation:
On the Service requests page you can view the status of any service requests that you have filed on your clients' behalf. You can also search for them by supplying a reference number, or by the company name.

References: https://support.office.com/en-us/article/tour-of-the-office-365-partner-admin-center-preview-2b781cc2-e5d7-4eef-b21d-143775f01b5d

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QUESTION 3
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After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You have a Microsoft 365 subscription.

SharePoint administrators open several Microsoft support tickets.

You need to view the status of the support tickets.

Solution: From the Microsoft 365 admin center, you select **Health**, and then you select **Message center.**

Does this meet the goal?

A. Yes

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B. No

Correct Answer: B
Section: [none]
Explanation

Explanation/Reference:
Explanation:
Use the On the Service requests page, not the Service health page.

On the Service requests page you can view the status of any service requests that you have filed on your clients' behalf. You can also search for them by supplying a reference number, or by the company name.

Incorrect Answers:
A: On the Service health page you can view the aggregated health status of all services. You can click on a service, for example, Exchange, to get a list of incidents for that service, and then click on the incident number to get details at incident level.

References: https://support.office.com/en-us/article/tour-of-the-office-365-partner-admin-center-preview-2b781cc2-e5d7-4eef-b21d-143775f01b5d

QUESTION 4
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You have a Microsoft 365 subscription.

SharePoint administrators open several Microsoft support tickets.

You need to view the status of the support tickets.

Solution: You run the `Get-SPOTenantLogEntry` cmdlet.

Does this meet the goal?

A. Yes
B. No

Correct Answer: B

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Section: [none]
Explanation
Explanation/Reference:
Explanation:
The Get-SPOTenantLogEntry only retrieves SharePoint Online company logs.
Instead, use the On the Service requests page, not the Service health page.

References: https://support.office.com/en-us/article/tour-of-the-office-365-partner-admin-center-preview-2b781cc2-e5d7-4eef-b21d-143775f01b5d

QUESTION 5
You have a Microsoft SharePoint Online site collection.

You create a term set group. You need to ensure that a user named User1 can create new term sets in the term set group.

The solution must use the principle of least privilege.

Which role should you assign to User1 to best achieve the goal? More than one answer choice may achieve the goal. Select the **BEST** answer.

A. Contributor
B. Editor
C. Group Manager
D. Term Store Administrator

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Correct Answer: A
Section: [none]
Explanation

Explanation/Reference:
Explanation:
A Contributor can create or change a term set.

References: https://docs.microsoft.com/en-us/sharepoint/assign-roles-and-permissions-to-manage-term-sets

QUESTION 6
You are the global administrator of a Microsoft 365 subscription.

A user named User1 deleted a file 83 days ago from a site named Site1. Site1 is in a site collection named Marketing.

You need to recover the deleted file.

What should you do?

A. Use the Recycle Bin of Marketing
B. Create a Microsoft support ticket
C. Use the Recycle Bin of the root site collection
D. Use the Recycle Bin of Site1

Correct Answer: A
Section: [none]
Explanation

Explanation/Reference:
When you delete an item from a SharePoint document library or list, it isn't immediately removed from SharePoint. Deleted items go into the site recycle bin for a period of time. During that time, you can restore the items you deleted to their original location.

Restore items from the SharePoint 2016 or 2013 Recycle Bins
1. Click Recycle Bin in the Quick Launch bar on the left of the screen.

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2. On the Recycle Bin page, click the box to the left of the items or files to select the ones you want to delete or restore.

3. Click Restore Selection to recover the selected files.

References: https://support.office.com/en-us/article/restore-items-in-the-recycle-bin-of-a-sharepoint-site-6df466b6-55f2-4898-8d6e-c0dff851a0be

QUESTION 7

You plan to deploy Microsoft SharePoint Online sites.

You need to recommend a solution that provides consistent global navigation across multiple site collections.

Which navigation approach should you include in the recommendation?

A. structural navigation
B. Quick Launch
C. managed navigation
D. hub sites

Correct Answer: C
Section: [none]
Explanation

Explanation/Reference:
Explanation:
One common request when working with SharePoint sites is having a consistent navigation across multiple site collections. If you are using a Publishing Portal site template, you can use the Managed Navigation for your Global Navigation (or top navigation).

References: https://eschrader.com/2017/05/24/sharepoint-online-global-navigation-across-site-collections/

QUESTION 8
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company has a Microsoft 365 subscription.

The company purchases the new add-in all for Microsoft Excel. The add-in adds several commands to the Home tab in Excel.

You need to deploy the add-in to all users without requiring the users to manually add the add-in in Excel.

Solution: From the App Catalog you upload the add-in to Apps for SharePoint.

Does this meet the goal?

A. Yes
B. No

Correct Answer: B

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Section: [none]
Explanation

Explanation/Reference:
Explanation:
Instead, from the App Catalog you upload the add-in to Apps for Office.

References: https://docs.microsoft.com/en-us/office/dev/add-ins/publish/publish-task-pane-and-content-add-ins-to-an-add-in-catalog

QUESTION 9
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You have a Microsoft 365 subscription.

SharePoint administrators open several Microsoft support tickets.

You need to view the status of the support tickets.

Solution: From the Microsoft 365 admin center, you select **Health**, and then you select **Message center**.

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Does this meet the goal?

A. Yes
B. No

Correct Answer: B
Section: [none]
Explanation

Explanation/Reference:
Explanation:
Instead, from the Microsoft 365 admin center, you select Support, and then you select View service requests.

Note: To open the Message center:

In the admin center, go to Health > Message center.
The dashboard card always displays the last three messages that we posted and links to the full Message center page.

References:

https://support.office.com/en-us/article/tour-of-the-office-365-partner-admin-center-preview-2b781cc2-e5d7-4eef-b21d-143775f01b5d
https://docs.microsoft.com/en-us/office365/admin/manage/message-center?view=o365-worldwide

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SharePoint administrators open several Microsoft support tickets.

You need to view the status of the support tickets.

Solution: You run the `Get-SPOTenantLogEntry` cmdlet.

Does this meet the goal?

A. Yes
B. No

Correct Answer: B
Section: [none]
Explanation

Explanation/Reference:
Explanation:
Instead, from the Microsoft 365 admin center, you select Support, and then you select View service requests.

References: https://support.office.com/en-us/article/tour-of-the-office-365-partner-admin-center-preview-2b781cc2-e5d7-4eef-b21d-143775f01b5d

QUESTION 11
HOTSPOT

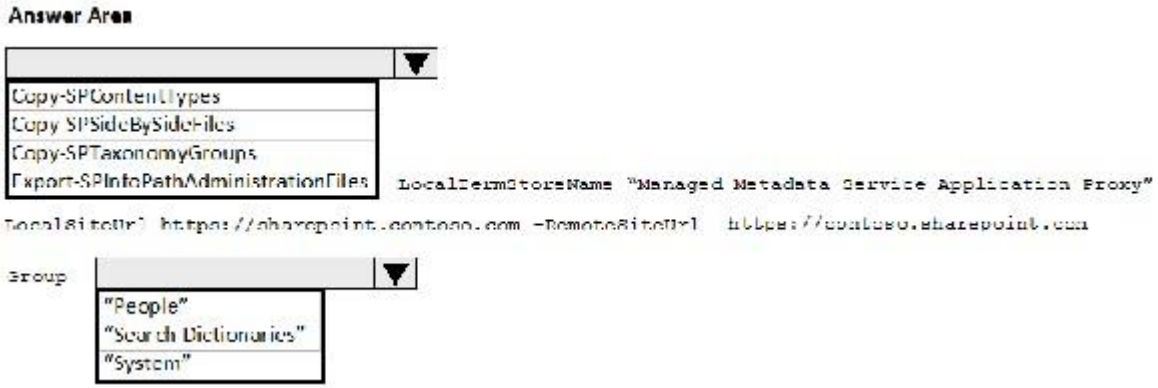
You have a SharePoint Server farm and a SharePoint Online subscription. The farm has a URL of https://sharepoint.contoso.com. The SharePoint Online subscription has a URL of http://contoso.sharepoint.com.

You need to migrate the Folksonomy from the farm to SharePoint Online.

How should you complete the PowerShell script? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:



Correct Answer:

Section: [none]
Explanation

Explanation/Reference:
Box 1: Copy-SPTaxonomyGroups
Use the Copy-SPTaxonomyGroups cmdlet to copy specified Metadata groups from an on-premises environment to SharePoint Online in a Hybrid SharePoint setup. SharePoint Online becomes the authoritative source for the copied Taxonomy Group. All updates to the Taxonomy Group must be made in SharePoint Online. Once a Taxonomy Group is copied, it cannot be re-copied.

Box 2: People
A folksonomy is an informal classification system. It is evolves gradually as web site users collaborate on words, labels, and terms on a site. Originally,

folksonomies developed from popular applications such as bookmarking.

Example:
$credential = Get-Credential
Copy-SPTaxonomyGroups -LocalTermStoreName "Managed Metadata Service Application Proxy" -LocalSiteUrl "https://sharepoint" -RemoteSiteUrl "https://contoso.sharepoint.com" -GroupNames "Group1","Group2" -Credential $credential
This example copies two taxonomy groups "Group1" and "Group2" from local Term Store to the remote Term Store in "https://contoso.com". These two sites have been enabled with Hybrid Taxonomy.

References:
https://docs.microsoft.com/en-us/powershell/module/sharepoint-server/copy-sptaxonomygroups?%20view=sharepoint-ps&view=sharepoint-ps

https://docs.microsoft.com/en-us/sharepoint/managed-metadata

QUESTION 12
Your company plans to deploy Microsoft SharePoint Online.

You create 15 modern team site based on the organizational structure of the company.

You need to ensure that the site collections share common navigation and branding.

Which PowerShell cmdlet should you run first?

A. `Register-SPOHubSite`
B. `Set-SPOHubSite`
C. `Upgrade-SPOSite`
D. `Set-SPOSiteGroup`

Correct Answer: A
Section: [none]
Explanation

Explanation/Reference:
Explanation:
`Register-SPOHubSite` Enables the hub site feature on a site to make it a hub site.

SharePoint hub sites help you meet the needs of your organization by connecting and organizing sites based on project, department, division, region, etc. making it easier to:

- discover related content such as news and other site activities,
- apply common navigation, branding and site structure across associated sites,
- search across all associated sites.

Incorrect Answers:

D: `Set-SPOSiteGroup` updates the SharePoint Online owner and permission levels on a group inside a site collection.

References: https://docs.microsoft.com/en-us/powershell/module/sharepoint-online/register-spohubsite https://support.office.com/en-us/article/what-is-a-sharepoint-hub-site-fe26ae84-14b7-45b6-a6d1-948b3966427f?ui=en-US&rs=en-US&ad=US

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- Client computers that run Windows 10

Currently, all content created by users is stored locally on file servers.

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Litware is moving the content from the file server to Microsoft Office 365. The company purchases 4, 500 Microsoft 365 E5 licenses. Litware uses Microsoft Exchange Online for email.

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Problem Statements
Litware identifies the following issues:

- Finding content and people within the organization is difficult
- Users cannot access company data from outside the corporate network
- Content recovery is slow because all the content is still on-premises
- Data security is compromised because users can copy company content to USB drives
- The locally stored content is not classified as confidential and users can email documents to external people
- Users must frequently contact the HR department to find employees within the organization who have relevant skills
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  - Department
  - Security level
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- Users must be able to share content externally
- Content must be accessible from mobile devices
- Content classifications must include a physical location
- Content must be retained and protected based on its type
- Litware must adhere to highly confidential regulatory standards that include:
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  - Including accurate time zone reporting in audit trails
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- Restrict user access based on location and device

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- Each department must have its own term store group. Stakeholders must be notified when term sets are moved or deleted
- All the OneDrive content a user must be retained for a minimum of 180 days after the user has left the organization
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- Office 365 groups must be used as the primary membership service for Microsoft Yammer, Teams, and SharePoint
- A user named Admin1 must be allowed to consume apps in the App Catalog and to add additional app licenses
- Viewers must be prevented from printing documents that are stored in a modern site named Finance
- Users must be prevented from printing content accessed in OneDrive form iOS and Android devices
- Retention, protection, and security policies must be implemented for all content stored online
- All offices must use the Managed Metadata Service to classify documents uploaded to SharePoint
- The Azure Information Protection client must be deployed to all domain-joined computers
- Searches must show results only when the result set is complete
- OneDrive must be used to work with documents offline
- Solutions must use the principle of least privilege whenever possible

QUESTION 1
You need to configure retention for the users' OneDrive content.

What should you do?

A. From the OneDrive admin center, modify the Storage settings.
B. From the Security & Compliance admin center, create a data loss prevention (DLP) policy.
C. From the Security & Compliance admin center, create a retention label.
D. From the OneDrive admin center, modify the Device access settings.

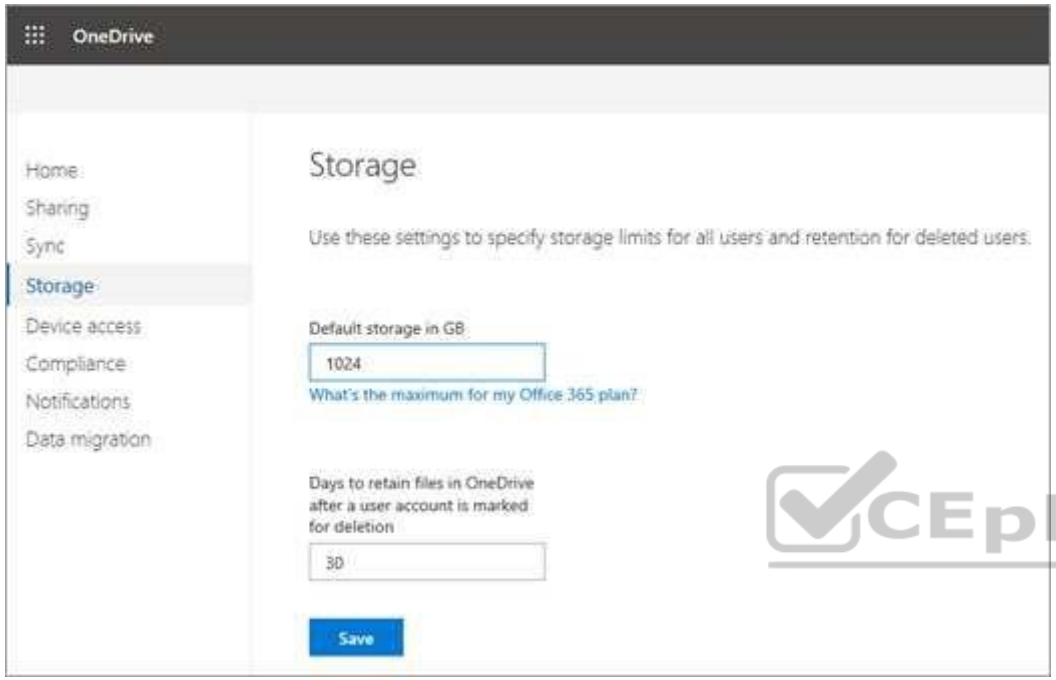
Correct Answer: A
Section: [none]
Explanation

Explanation/Reference:
Explanation:
Scenario: All OneDrive content must be retained for a minimum of 180 days after a user leaves the organization.

If a user's Office 365 account is deleted, their OneDrive for Business files are preserved for a period of time that you can specify.

To set the retention time for OneDrive accounts

1. Open the OneDrive admin center, and select Storage in the left pane.



2. Enter the number of days you want to retain OneDrive files in the Days to retain files in OneDrive after a user account is marked for deletion box.
The setting takes effect for the next user that is deleted. The count begins as soon as the user account is deleted in the Microsoft 365 admin center, even though the deletion process takes time. The minimum value is 30 days and the maximum value is 3650 days (ten years).
3. Click Save.

References: https://docs.microsoft.com/en-us/onedrive/set-retention

QUESTION 2
You need to meet the technical requirements for OneDrive mobile users.

Which settings should you configure from the OneDrive admin center?

A. Sharing
B. Compliance
C. Device access
D. Storage

Correct Answer: C
Section: [none]
Explanation

Explanation/Reference:
Explanation:
Scenario: Users must be prevented from printing content accessed in OneDrive from iOS and Android devices.

To manage features in the OneDrive and SharePoint mobile apps

1. In the Mobile application management section of Device Access, turn on the Deploy this policy setting.

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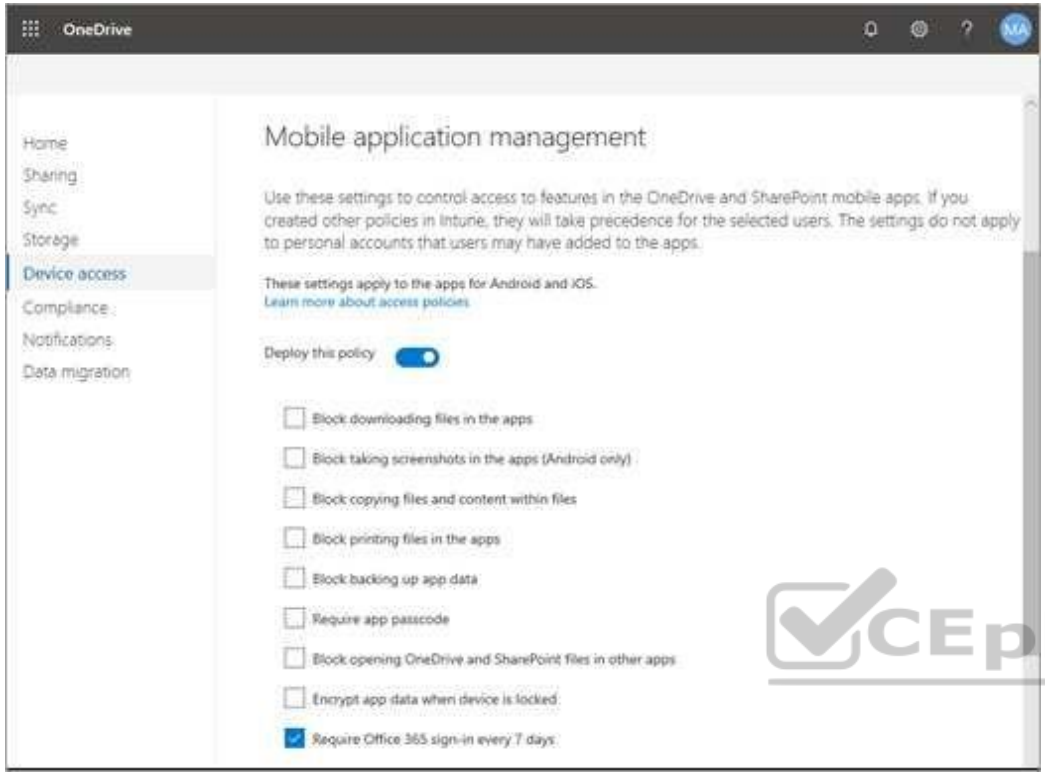

2. Select the check boxes for the features you want to enable.
3. Choose values for how often to verify user access and when to wipe app data when a device is offline.
4. Click Save.

References:
https://docs.microsoft.com/en-us/onedrive/control-access-to-mobile-app-features

Topic 3, Configure and Manage Teams

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Question Set 2

QUESTION 1
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company has a Microsoft 365 subscription.

The company has 1,000 users.

You recently asked all the users to store content in Microsoft OneDrive for Business.

You need to identify how many users are actively using OneDrive for Business.

Solution: From the Microsoft 365 admin center, you view the service health.

Does this meet the goal?

A. Yes
B. No

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Correct Answer: B
Section: [none]
Explanation

Explanation/Reference:
Explanation:
Use the OneDrive usage reports.

References: https://docs.microsoft.com/en-us/graph/api/resources/onedrive-usage-reports

QUESTION 2
Your company has 200 remote users who have laptops that run Windows 10. The users store files in Microsoft OneDrive for Business.

You are configuring new laptops that will be deployed to the users. The new laptops have a smaller hard disk than current laptops. You need to minimize the amount of disk space used by OneDrive on the new laptops.

Which Group Policy setting should you configure?

A. Set the maximum percentage of upload bandwidth that OneDrive.exe uses
B. Set the default location for the OneDrive folder
C. Prevent users from synchronizing personal OneDrive accounts
D. Enable OneDrive Files On-Demand

Correct Answer: D
Section: [none]
Explanation

Explanation/Reference:
Explanation:
OneDrive Files On-Demand helps you access all your files in OneDrive without having to download all of them and use storage space on your Windows device.

When you turn on Files On-Demand, you'll see all your files in File Explorer and get new information about each file. New files created online or on another device appear as online-only files, which don't take up space on your device. When you're connected to the Internet, you'll be able to use the files like every other file on your device.

References: https://support.office.com/en-ie/article/use-onedrive-files-on-demand-in-windows-0e6860d3-d9f3-4971-b321-7092438fb38e

QUESTION 3
You have a Microsoft 365 subscription.

You need to add a user named Admin1 as an administrator of the Microsoft OneDrive for Business site of a user named User1.

What should you do?

A. From the SharePoint admin center, select **user profiles**, and then select **Manage User Properties.**
B. Run the `Set-SPOSite {User1 site URL} -Owner Admin1` command.
C. From the SharePoint admin center, select **user profiles,** and then select **Manage User Permissions**
D. Run the `Set-SPOUser -Site {User1 site URL} -LogInName Admin1 -IsSiteCollectionAdmin $true` command

Correct Answer: D
Section: [none]
Explanation

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Explanation/Reference:
Explanation:
Use the Set-SPOUser cmdlet to configure properties of an existing user. That is, to add or remove a user as a SharePoint Online site collection administrator.

The -IsSiteCollectionAdmin parameter specifies whether the user is a site collection administrator.

References: https://docs.microsoft.com/en-us/powershell/module/sharepoint-online/set-spouser

QUESTION 4
You have a SharePoint Server farm and a Microsoft Office 365 tenant.

You plan to implement hybrid Microsoft OneDrive for Business for all users.

You need to ensure that the users can create an OneDrive for Business site in a hybrid configuration and use the social and collaboration features.

Which two user permissions should you assign to authenticated users? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. Manage Web Application User Policy for the My Site web application
B. Follow People and Edit Profile for the User Profile service application
C. Create Personal Site for the User Profile service application
D. Manage Web Application Permissions Policy for the My Site web application

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Correct Answer: BC
Section: [none]
Explanation

Explanation/Reference:
Explanation:
To use OneDrive for Business in Office 365, your users must have Create Personal Site and Follow People and Edit Profile permissions. Both are controlled by the user permissions in the User Profile service application.

References: https://docs.microsoft.com/en-us/sharepoint/hybrid/configure-hybrid-onedrive-for-business

QUESTION 5
You have a Microsoft 365 subscription.

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You need to upgrade all Microsoft OneDrive for Business sites to ensure that all activities such as notifications, ratings, job titles, and new posts are private.

What should you do?

A. From the SharePoint admin center, modify the Sharing settings for the My Site host site collection
B. From the SharePoint admin center, select **user profiles**, select **Manage Organization Properties**, and then modify the settings
C. From the SharePoint admin center, select **user profiles**, select **Setup My Sites**, and then modify the settings
D. From the OneDrive admin center, modify the Sharing settings

Correct Answer: A
Section: [none]
Explanation

Explanation/Reference:
References: https://docs.microsoft.com/en-us/sharepoint/install/configure-my-sites

QUESTION 6
You need to preserve data that is stored in Microsoft OneDrive for Business and contains Personally Identifiable Information (PII). The data must be deleted after seven years.

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What should you create?

A. an Information Rights Management (IRM) policy
B. a data loss prevention (DLP) policy
C. an Azure Information Protection policy
D. a data governance retention policy

Correct Answer: B
Section: [none]
Explanation

Explanation/Reference:
Explanation:
To comply with business standards and industry regulations, organizations must protect sensitive information and prevent its inadvertent disclosure. Sensitive information can include financial data or personally identifiable information (PII) such as credit card numbers, social security numbers, or health records. With a data loss prevention (DLP) policy in the Office 365 Security & Compliance Center, you can identify, monitor, and automatically protect sensitive information across Office 365.

References: https://docs.microsoft.com/en-us/office365/securitycompliance/data-loss-prevention-policies

QUESTION 7
You have a Microsoft 365 tenant that uses a Microsoft Azure Active Directory (Azure AD) tenant named contoso.com

You need to allow users to sync Microsoft OneDrive for Business only from the computers in contoso.com.

Which PowerShell cmdlet should you run?

A. `Set-SPOUser`

B. `Add-SPProfileSyncConnection`

C. `Set-MSOLDirSyncEnabled`

D. `Set-SPOTenantSyncClientRestriction`

E. `Set-SPOTenant`

Correct Answer: D
Section: [none]
Explanation

Explanation/Reference:
Explanation:
The Set-SPOTenantSyncClientRestriction cmdlet is used to control a variety of tenant-wide administrative settings related to syncing files from OneDrive and SharePoint. You may use it to:

Set restrictions on whether users can sync items to non-domain joined machines, control the list of allowed domains, and manage whether Mac clients (which do not support domain join) can sync.

Prevents files with specific extensions from being synced.

Controls whether users can continue to sync OneDrive for Business libraries with the old OneDrive for Business sync client.

References:
https://docs.microsoft.com/en-us/powershell/module/sharepoint-online/set-spotenantsyncclientrestriction?view=sharepoint-ps

Question Set 1

QUESTION 1

You have a Microsoft 365 subscription.

You need to prevent users from using third-party cloud storage in Microsoft Teams.

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Which settings should you configure from the Microsoft Teams&Skype for Business Admin Center?

A. Services & add-ins
B. Teams settings
C. Manage teams
D. Messaging policies
E. Meeting policies

Correct Answer: B
Section: [none]
Explanation

Explanation/Reference:
Explanation:
Go to "Microsoft Teams & Skype for Business Admin Center" and choose Org-wide settings - Team settings. Under "Files" it says "Turn on or turn off file sharing and cloud file storage options for the Files tab. Change the settings for DropBox, Box and Google Drive to "Off". then Save the settings.

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Office 365 | Microsoft Teams & Skype for Business Admin Center

Dashboard \ Teams settings

- Dashboard
- Locations
- Users
- Meetings
- Messaging policies
- Org-wide settings
  - External access
  - Guest access
  - Teams settings
  - Teams upgrade
- Legacy portal
- Call quality dashboard
- Firstline Worker configuration

Teams settings

Teams settings let you set up your Teams for features such as email integration, cloud storage options, and device set up. When you make changes to the settings here, they will be applied to all of the Teams within your organization. Learn more.

Email integration

Email integration lets people send an email to a teams channel, and have the contents of the email displayed in the conversations for all team members to view.

Allow users to send emails to a channel email address	On

Channel email is only accepted from the following STMP domains

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Files

Turn on or turn off file sharing and cloud file storage options for the Files tab.

Users can share files	On
DropBox	On
Box	On
Google Drive	On

References: https://techcommunity.microsoft.com/t5/Microsoft-Teams/Disable-additional-cloud-storage-DropBox-Box-and-Google-Drive/td-p/253335

QUESTION 2
You have a Microsoft 365 subscription for contoso.com.

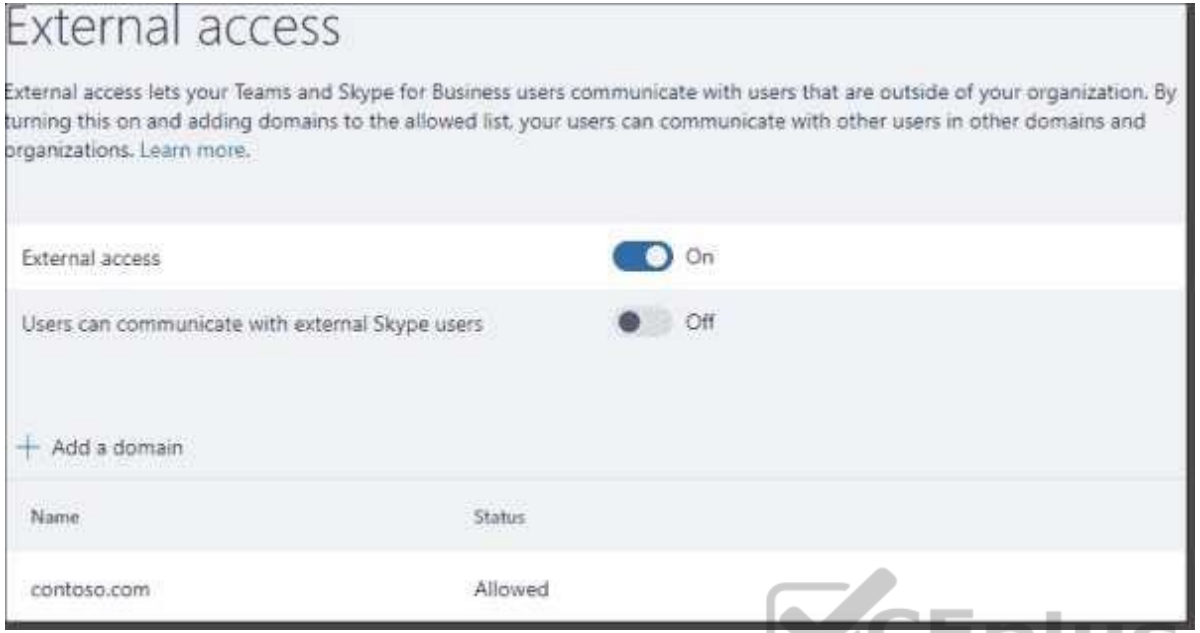
You need to prevent users from using Microsoft Skype for Business to communicate with users in litwareinc.com.

What should you do from the Microsoft Teams&Skype for Business Admin Center?

A. Create a new meeting policy
B. Modify the External access settings
C. Turn off Guest access
D. Create a new messaging policy

Correct Answer: B
Section: [none]
Explanation

Explanation/Reference:
Explanation:
External access lets your Teams and Skype for Business users communicate with users that are outside your organization. See picture below.



References: https://4sysops.com/archives/configuring-office-365-microsoft-teams-and-skype-for-business-federation/

QUESTION 3
You have a Microsoft 365 subscription.

A user experiences issues accessing Microsoft Teams from Internet Explorer. When the user attempts to sign in from Internet Explorer, the web browser enters a loop and the user is unable to sign in.

You need to resolve the issue. What should you do?

A. To Internet Explorer, add the following sites as trusted sites:
   https://login.microsoftonline.com
   https://*.teams.microsoft.com
B. Start Internet Explorer by using InPrivate Browsing
C. Clear the browsing history and restart Internet Explorer
D. To Internet Explorer, add the following sites as trusted sites:

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https://admin.microsoft.com
https://*.teams.microsoft.com

Correct Answer: A
Section: [none]
Explanation

Explanation/Reference:
Explanation:
Symptoms
When you try to sign in to Microsoft Teams in Microsoft Edge or Internet Explorer, the site continually loops, and you can never sign in.

Cause
This issue occurs if your organization uses Trusted Sites in Internet Explorer and doesn't enable the URLs for Microsoft Teams. In this case, the Teams web-based application cannot sign in, as the trusted sites for Teams are not enabled.

Resolution
To resolve this issue, make the following changes to Internet Explorer settings either through administrator rights or a Group Policy object (GPO).

Note This procedure must be performed in Internet Explorer. Edge uses the same settings.

1. Make the following changes to IE settings or from the Control Panel, either with Administrator rights or a Group Policy Object:
2. Under Internet Options > Privacy > Advanced, accept First-Party and Third-Party cookies, and check the box for Always allow session cookies.
3. Click Internet Options > Security > Trusted Sites > Sites, and add all of the following: https://login.microsoftonline.com https://*.teams.microsoft.com

References: https://docs.microsoft.com/en-us/microsoftteams/known-issues

https://support.microsoft.com/en-ca/help/4052730/microsoft-teams-website-is-stuck-in-a-login-loop

QUESTION 4
HOTSPOT

Your company has a Microsoft 365 subscription.

The company plans to implement Microsoft Teams.

You need to ensure that users can add only specific external apps to Teams.

How should you configure each setting? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Allow external apps in Microsoft Teams: On / Off

Allow sideloading of external apps: On / Off

Enable new external apps by default: On / Off

Correct Answer:

Answer Area

Allow external apps in Microsoft Teams: On / Off

Allow sideloading of external apps: On / Off

Enable new external apps by default: On / Off

Section: [none]

Explanation
Explanation/Reference:
Explanation:

Manage external apps individually
To turn on some apps (and turn off others), turn off Allow sideloading of external apps. Then turn off any apps you don't want your users to use. Optional: Turn off Enable new external apps by default (if you want to control new apps).

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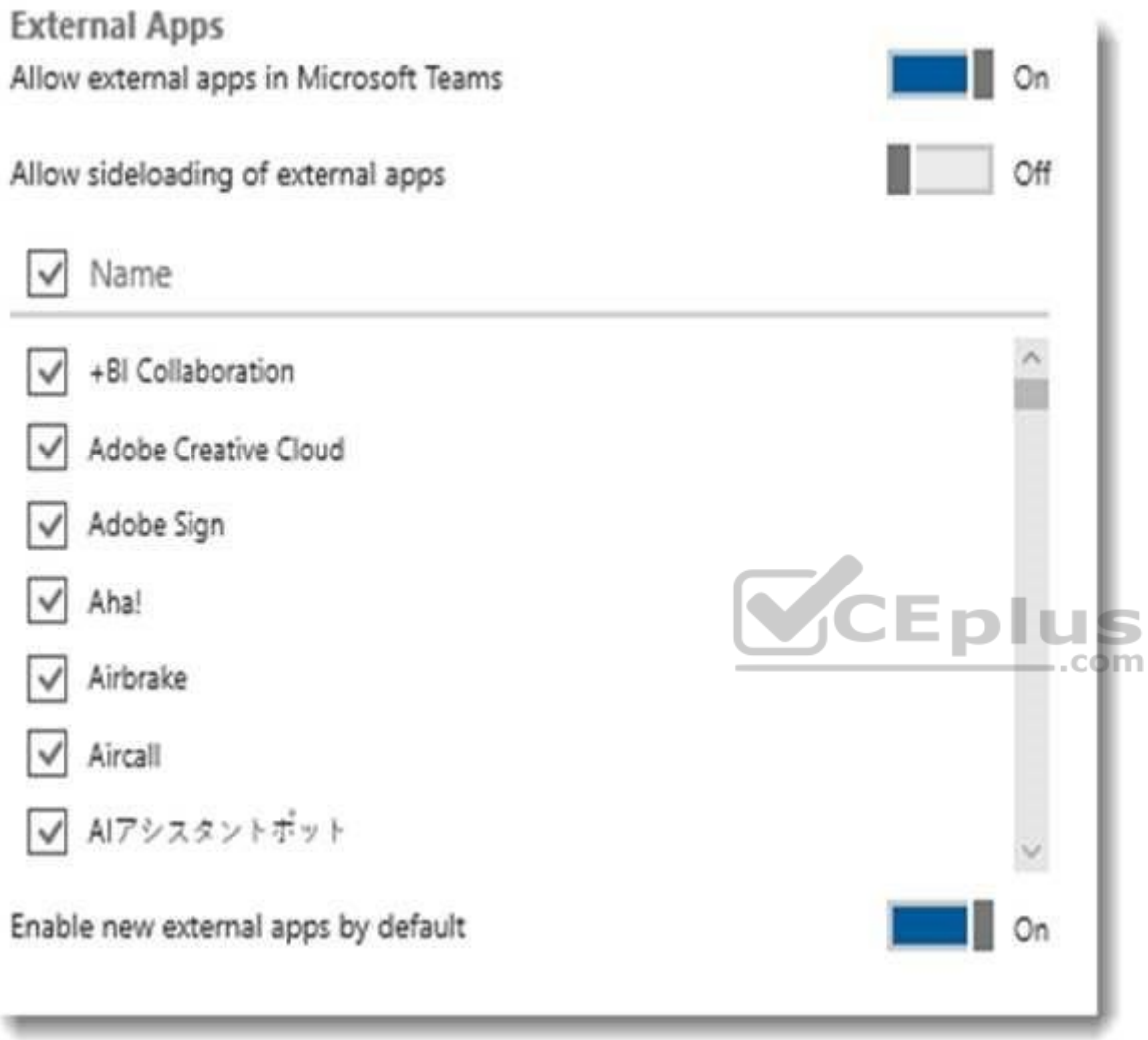

References: https://docs.microsoft.com/en-us/microsoftteams/admin-settings

QUESTION 5

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You have an Active Directory user named User1.

You need to ensure that User1 can view the Microsoft Teams Activity report. The solution must limit the ability of User1 to make changes to Microsoft 365 services.

Which role should you assign to User1?

A. Teams Communication Support Specialist
B. Teams Service Administrator
C. Message center reader
D. Reports reader

Correct Answer: D
Section: [none]
Explanation

Explanation/Reference:
Explanation:
The activity reports can be accessed by users that are assigned:
- Reports reader role
- Office 365 global admin role
- Product-specific admin role (Exchange, Skype for Business, or SharePoint)

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References: https://docs.microsoft.com/en-us/microsoftteams/teams-activity-reports#who-can-access-the-teams-activity-reports

QUESTION 6
You have a Microsoft 365 subscription.

You need to control which third-party apps are available in Microsoft Teams.

Which three actions should you perform from the Microsoft Teams settings? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. Disable the default apps
B. Turn off **Allow external apps in Microsoft Teams**
C. Turn off **Enable new external apps by default**
D. Turn off **Allow sideloading of external apps**

E. Turn on **Allow external apps in Microsoft Teams**

Correct Answer: BCD

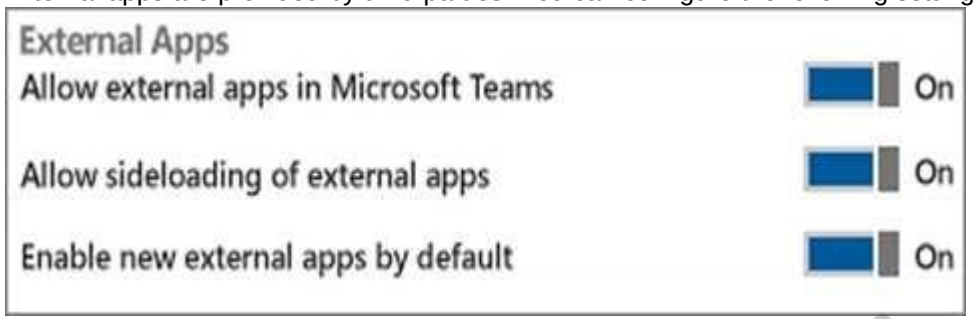
Section: [none]

Explanation

Explanation/Reference:

Explanation:

External apps are provided by third parties. You can configure the following settings for external apps.



- (B) Allow external apps in Microsoft Teams: When this setting is turned on, users can add external apps that are available to your organization.
- (D) Allow sideloading of external apps: If you want to turn on some external apps and turn off others, turn off this setting, and then in the list of external apps, turn off the apps that you don't want users to access. When this setting is turned on, team owners and members who are granted permission can sideload apps to Teams.
- (C) Enable new external apps by default: When this setting is turned on, users can activate new apps as soon as they're added to the Teams app catalog. Turn off this setting if you want to control new apps. Of course, if you turn it off, you have to remember to review new apps periodically so your organization doesn't miss out on new apps.

References: https://docs.microsoft.com/en-us/microsoftteams/enable-features-office-365

QUESTION 7

You have a Microsoft 365 subscription.

All users are managed from an on-premises Active Directory domain. Users access Microsoft Teams by using pass-through authentication.

Which identity model is used to access Teams?

A. Synchronized Identity

B. Federated Identity

C. Cloud Identity
D. MFA for Office 365

Correct Answer: C
Section: [none]
Explanation

Explanation/Reference:
Explanation:
Cloud Identity: In this model, a user is created and managed in Office 365 and stored in Azure Active Directory, and the password is verified by Azure Active Directory

Note: Azure Active Directory (Azure AD) Pass-through Authentication allows your users to sign in to both on-premises and cloud-based applications using the same passwords. This feature provides your users a better experience - one less password to remember, and reduces IT helpdesk costs because your users are less likely to forget how to sign in. When users sign in using Azure AD, this feature validates users' passwords directly against your on-premises Active Directory.

Incorrect Answers:
A: Synchronized Identity: In this model, the user identity is managed in an on-premises server, and the accounts and password hashes are synchronized to the cloud. The user enters the same password on-premises as they do in the cloud, and at sign-in the password is verified by Azure Active Directory. This model uses the Microsoft Azure Active Directory Connect Tool.

B: Federated Identity: This model requires a synchronized identity with the user password is verified by the on-premises identity provider. With this model, the password hash does not need to be synchronized to Azure AD, and Active Directory Federation Services (ADFS) or a third-party identity provider is used to authenticate users against the on-premises Active Directory.

D: Office 365 plans support Multi-Factor Authentication (MFA) that increases the security of user logins to Office 365 services. With MFA for Office 365, users are required to acknowledge a phone call, text message, or an app notification on their smartphone after correctly entering their password. Only after this second authentication factor has been satisfied, can a user sign in.

References:
https://docs.microsoft.com/en-us/azure/active-directory/hybrid/how-to-connect-pta https://docs.microsoft.com/en-us/MicrosoftTeams/identify-

models-authentication **Question Set 1**

QUESTION 1
You have a Microsoft 365 subscription.

You plan to use Microsoft Stream to share corporate videos.

You need to reduce the amount of network traffic generated by live events and videos on Stream.

What should you do?

A. Publish the videos in low resolution
B. Convert the videos to MP4
C. Turn on **Enable 3rd party network caching provider**
D. Turn on **Require company policy acceptance**

Correct Answer: C
Section: [none]
Explanation

Explanation/Reference:
Explanation:
For organizations that want to reduce network traffic for live events and popular videos, Microsoft Stream can be enabled to integrate with Microsoft's trusted video delivery partners offering enterprise content delivery networks (eCDNs). These eCDN platforms enable organizations to optimize network bandwidth without sacrificing end user viewing experiences.

After purchasing and setting up your eCDN solution then you can enable it to be used with Microsoft Stream including "External encoder" live events created through Microsoft Teams or Yammer.

1. Sign in to Microsoft Stream as a Global Admin or a Stream Admin
2. Gear > Admin settings
3. Network caching tab
4. Toggle the Enable 3rd party network caching provider to On
5. Choose a caching provider from the drop down
6. Fill out the other fields as directed by your caching provider. (Not all fields are used by all caching providers.)

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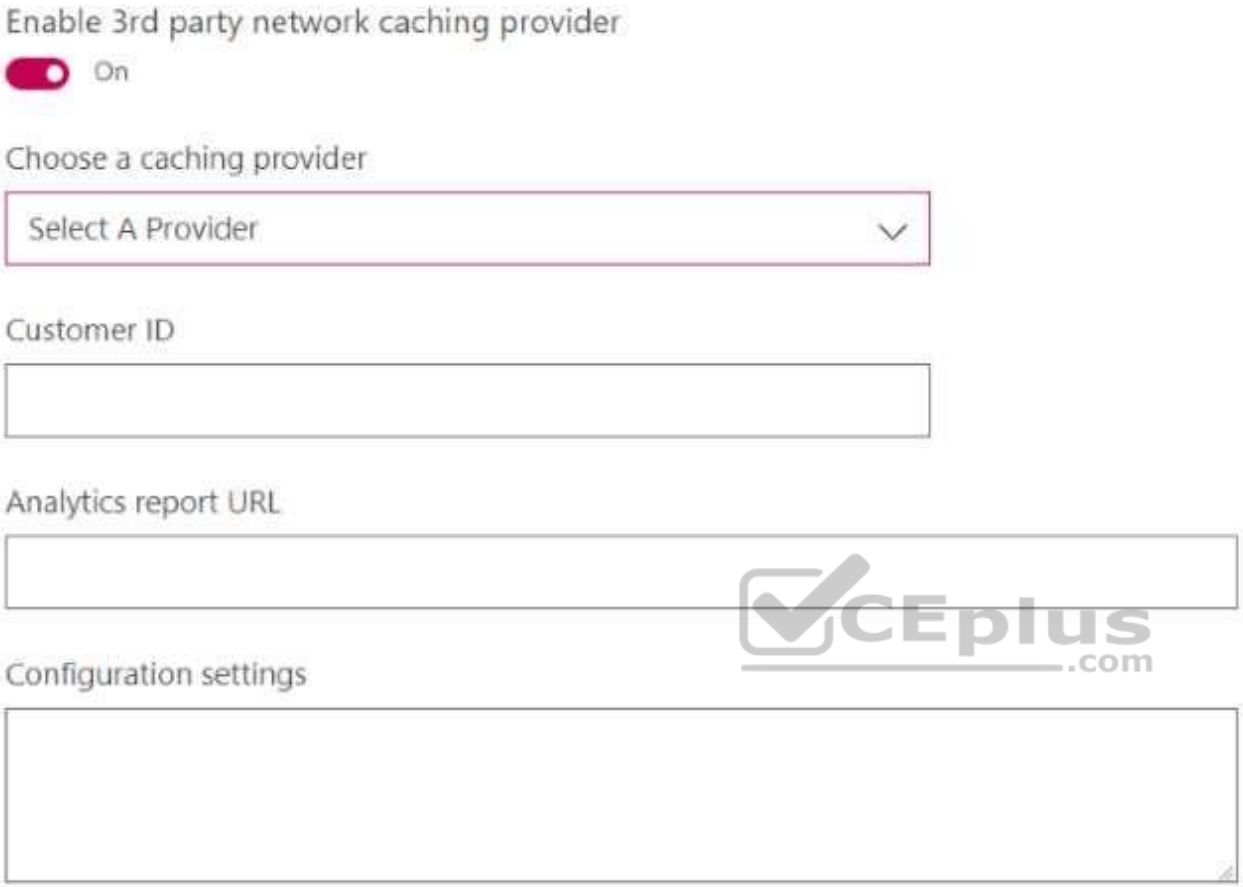

7. Save

References: https://docs.microsoft.com/en-us/stream/ecdn

QUESTION 2
Your company has a Microsoft 365 subscription.

The company uses Microsoft Yammer and plans to integrate Yammer content and Teams.

You need to integrate Yammer notifications into a Teams channel.

What should you do?

A. From Yammer, configure the Feed Event settings
B. From Teams, add an RSS feed
C. From Teams, add a connector
D. From Teams, add an app
E. From Yammer, configure the Notifications settings

Correct Answer: C
Section: [none]
Explanation

Explanation/Reference:
Explanation:
Connectors allow you to input information (or content) into Microsoft Teams and notify a team channel. The sources can be a web application or service such as RSS feed, Trello, Wunderlist, Yammer, Twitter or GitHub or a custom application that you wrote.

References: https://blogs.technet.microsoft.com/skypehybridguy/2017/08/22/connectintegrate-yammer-to-microsoft-teams-how-to-configure/

QUESTION 3
Your company has a Microsoft 365 subscription. The company plans to use Office 365 groups and Microsoft Yammer. However, there might be users who do not have a corresponding Yammer identity.

You need to verify which users are only Yammer users.

The solution must minimize administrative effort.

What should you do?

A. Run the `-Get-TeamUser` cmdlet and filter the results by `GroupId`
B. From the Microsoft 365 admin center, view the usage reports
C. Run the `Get-MSOLUser` cmdlet and filter the results by `License`
D. Export the users from Yammer. Export the active users from Microsoft 365. Compare the user names.

Correct Answer: D

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Section: [none]
Explanation
Explanation/Reference:
Explanation:
You can make sure that all of your current Yammer users have corresponding Office 365 identities. One method to check this is to go to the Export Users page in Yammer and export all users. Then compare that list to the list of users in Office 365 and make any changes required.

References: https://docs.microsoft.com/en-us/yammer/configure-your-yammer-network/enforce-office-365-identity

QUESTION 4
Your company has a Microsoft 365 subscription. You discover that some users are sharing departmental videos on Microsoft Stream to all the users in the company.

You need to ensure that only the users in the human resources (HR) department can share videos on Stream.

Which three actions should you perform?

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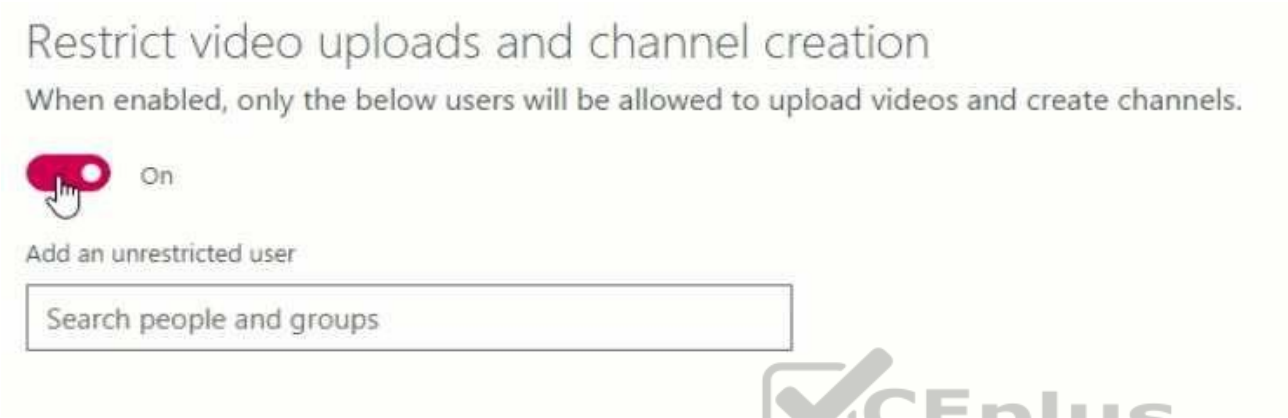
NOTE: Each correct selection is worth one point.

A. Create a Microsoft SharePoint group that contains the HR department users
B. From the Microsoft Stream Admin settings, turn on **Restrict video uploads**
C. From the Microsoft Stream Admin settings, turn on **Restrict companywide channel creation**
D. Create a security group that contains the HR department users
E. From the Microsoft Stream Admin settings, turn on **Require company policy acceptance**
F. Add the group as an unrestricted user

Correct Answer: BDF

Section: [none]
Explanation

Explanation/Reference:
Explanation:
You can restrict content creation for everyone and allow only specific individuals or security groups by turning the Restrict Microsoft Stream uploads flag ON.



References: https://docs.microsoft.com/en-us/stream/restrict-uploaders

QUESTION 5
You have a SharePoint farm and a Microsoft 365 subscription.

You deploy the On-premises data gateway to your SharePoint Server on-premises environment.

You need to configure Microsoft PowerApps to use the gateway.

What should you add to PowerApps?

A. a picklist
B. a gateway
C. a connection
D. an entity

Correct Answer: C

Section: [none]
Explanation

Explanation/Reference:
Explanation:
Once you have an on-premises connection created, you can use it to create an app from data from PowerApps or start from a blank app and import the onpremises connection as a data source for your app – just like you would with any other cloud connection.

References:
https://powerapps.microsoft.com/fi-fi/blog/connect-to-your-on-premises-data-sources-using-on-premises-data-gateway-from-powerapps/

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Question Set 1

QUESTION 1
Your company is moving an on-premises Microsoft SharePoint deployment to SharePoint Online.

The on-premises SharePoint deployment uses structural navigation with security trimming. After testing the same navigation approach in SharePoint Online, the company identifies the following requirements for the SharePoint Online deployment:

- Display an access denied page when users lack permissions to see a given page
- Populate the navigation links based on a predefined company taxonomy
- Display the same set of links to all users

Which navigation approach should you recommend?

A. structural navigation without security trimming
B. search-driven navigation with security trimming
C. managed navigation without security trimming
D. a Custom navigation provider with security trimming

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Correct Answer: C
Section: [none]
Explanation

Explanation/Reference:
Explanation:
Managed (Metadata) navigation, is recommended, and is one of the default options in SharePoint Online; however, Microsoft recommends that security trimming be disabled unless required.

Incorrect Answers:
A: Structural navigation is NOT a recommended navigation option in SharePoint Online.

B: Using search you can leverage the indexes that are built up in the background using continuous crawl. The search results are pulled from the search index and the results are security-trimmed.

References: https://docs.microsoft.com/en-us/office365/enterprise/navigation-options-for-sharepoint-online

QUESTION 2
You have a SharePoint Server farm and a Microsoft 365 subscription.

You plan to migrate some SharePoint sites to SharePoint Online.

You need to identify users who have access to your SharePoint Server on-premises environment and are **NOT** mapped to a Microsoft Azure Active Directory (Azure AD) account.

What should you use?

A. SharePoint Migration Tool
B. the `Test-SPContentDatabase` cmdlet
C. SharePoint Migration Assessment Tool (SMAT)
D. Azure AD Connect

Correct Answer: C
Section: [none]
Explanation

Explanation/Reference:
Explanation:
Use the Identity Mapping feature of the SharePoint Migration Assessment Tool to assist in your Identity Migration.

Note: Identity Migration is the process of mapping identities from the SharePoint on-premises environment to the target-state Azure AD.

References: https://docs.microsoft.com/en-us/sharepointmigration/sharepoint-migration-identity-mapping-tool

QUESTION 3
You have a SharePoint Server farm and a SharePoint Online subscription.

You start a data migration by using the SharePoint Migration Tool.

After several hours, the migration fails. The migration log shows the following error message:
"429 - Too many requests".

You need to complete the migration.

What should you do?

A. Restart the front-end web servers, and then start a full the migration job.
B. Wait 24 hours, and then start an incremental migration job.

C. Run the `Set-SPTimerJob` cmdlet, and then start a full migration job.

D. Wait 24 hours, and then start a full migration job.

Correct Answer: B
Section: [none]
Explanation

Explanation/Reference:
Explanation:
There is an incremental migration job option.

Note: Best practices to handle throttling
- Reduce the number of operations per request
- Reduce the frequency of calls
- Decorate your traffic so we know who you are (see section on traffic decoration best practice more on that below)
- Leverage the retry-after header

References: https://docs.microsoft.com/en-us/sharepointmigration/how-to-use-the-sharepoint-migration-tool

https://www.vceplus.com/