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MS-900

Microsoft 365 Fundamentals

Version 2.0

**Sections**

1. Understand cloud concepts
2. Understand core Microsoft 365 services and concepts
3. Understand security, compliance, privacy, and trust in Microsoft 365
4. Understand Microsoft 365 pricing and support



## Exam A

**QUESTION 1**  
DRAG DROP

You are implementing Azure cloud services.

Match each scenario to its service. To answer, drag the appropriate scenario from the column on the left to its cloud service on the right. Each scenario may be used only once.

**NOTE:** Each correct selection is worth one point.

Select and Place:

Scenarios	Answer Area								
Exchange Online integrated with on-premises Exchange Server 2019	<table border="1"> <thead> <tr> <th>Service</th> <th>Scenario</th> </tr> </thead> <tbody> <tr> <td>Software as a service (SaaS)</td> <td>Scenario</td> </tr> <tr> <td>Platform as a service (PaaS)</td> <td>Scenario</td> </tr> <tr> <td>Infrastructure as a service (IaaS)</td> <td>Scenario</td> </tr> </tbody> </table>	Service	Scenario	Software as a service (SaaS)	Scenario	Platform as a service (PaaS)	Scenario	Infrastructure as a service (IaaS)	Scenario
Service	Scenario								
Software as a service (SaaS)	Scenario								
Platform as a service (PaaS)	Scenario								
Infrastructure as a service (IaaS)	Scenario								
Custom web and mobile application securely connected to an on-premises data store									
Server-based workloads on a virtual machine that are connected to an on-premises network									

Correct Answer:

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### Section: Understand cloud concepts Explanation

#### Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/office365/enterprise/hybrid-cloud-overview>

**QUESTION 2** You need to identify which Microsoft platforms provide hybrid capabilities for migrating from an on-premises deployment. Which two platforms provide hybrid capabilities for migration? Each correct answer provides a complete solution. (Choose two.)

**NOTE:** Each correct selection is worth one point.

- A. Microsoft Skype for Business
- B. Microsoft Yammer
- C. Microsoft Exchange
- D. Microsoft Teams

**Correct Answer:** AC

**Section:** Understand cloud concepts **Explanation**

**Explanation/Reference:**

References: <https://docs.microsoft.com/en-us/office365/enterprise/architecture-of-microsoft-hybrid-cloud-scenarios>

**QUESTION 3** A company is moving to Microsoft Azure. Some applications cannot be moved.

You need to identify which applications will remain in a hybrid environment after the migration.

Which applications will remain in a hybrid environment?

- A. applications that manage sensitive information
- B. applications that use a USB-token device to control access
- C. legacy applications that use a message-based interface
- D. a new server that runs several line-of-business applications

**Correct Answer:** A

**Section:** Understand cloud concepts **Explanation**

**Explanation/Reference:**

**QUESTION 4**

HOTSPOT

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

**NOTE:** Each correct selection is worth one point.

**Hot Area:**

## Answer Area

Statement	Yes	No
Microsoft cloud services offer significant energy savings for Microsoft and its customers.	<input type="radio"/>	<input type="radio"/>
Lower costs, no hardware maintenance, near-unlimited scalability, and high reliability are all advantages of a private cloud.	<input type="radio"/>	<input type="radio"/>
Microsoft cloud services offer security options and have the ability to provision resources quickly.	<input type="radio"/>	<input type="radio"/>

Correct Answer:

## Answer Area

Statement	Yes	No
Microsoft cloud services offer significant energy savings for Microsoft and its customers.	<input checked="" type="radio"/>	<input type="radio"/>
Lower costs, no hardware maintenance, near-unlimited scalability, and high reliability are all advantages of a private cloud.	<input type="radio"/>	<input checked="" type="radio"/>
Microsoft cloud services offer security options and have the ability to provision resources quickly.	<input checked="" type="radio"/>	<input type="radio"/>

Section: Understand cloud concepts  
Explanation

**Explanation/Reference:**

References:

<https://blogs.microsoft.com/on-the-issues/2018/05/17/microsoft-cloud-delivers-when-it-comes-to-energy-efficiency-and-carbon-emission-reductions-study-finds/><https://www.liquidweb.com/blog/private-cloud/> <https://docs.microsoft.com/en-us/azure/architecture/cloud-adoption/getting-started/azure-resource-access><https://azure.microsoft.com/en-gb/product-categories/security/>**QUESTION 5**

DRAG DROP

You are the Microsoft 365 administrator for a company.

You must provide infrastructure recommendations. All proposed solutions must minimize costs.

You need to identify the appropriate cloud model for the given scenarios.

Which cloud models should you use? To answer, drag the appropriate cloud models to the correct requirements. Each cloud model may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

**NOTE:** Each correct selection is worth one point.**Select and Place:****Correct Answer:****Section: Understand cloud concepts Explanation****Explanation/Reference:**

References:

<https://azure.microsoft.com/en-us/overview/what-are-private-public-hybrid-clouds/><https://www.thinksys.com/cloud/private-vs-public-vs-hybrid-cloud/>**QUESTION 6** You are the Microsoft 365 administrator for a company.

The company runs SharePoint Server and Exchange Server in an on-premises datacenter. The site collection for the finance department is currently encrypted using third-party software.

You need to move as many services to Microsoft 365 as possible.

What should you do?

- A. Migrate all SharePoint data and Exchange mailboxes to Microsoft 365.
- B. Leave SharePoint data for finance department users on-premises. Migrate all other SharePoint data and Exchange mailboxes to Microsoft 365.
- C. Leave mailboxes for finance department users on-premises. Migrate all other SharePoint data and Exchange mailboxes to Microsoft 365.
- D. Leave SharePoint data and mailboxes for finance department users on-premises. Migrate all other SharePoint data and Exchange mailboxes to Microsoft 365.

**Correct Answer:** A**Section: Understand cloud concepts Explanation****Explanation/Reference:****QUESTION 7**

A company has an Exchange Server environment. The company plans to migrate to the cloud.

You need to recommend a cloud model that meets the following requirements:

- Upgrade the existing email environment
- Minimize server and application maintenance

Which model should you recommend?

- A. Platform as a service (PaaS)
- B. Windows as a service (WaaS)
- C. Software as a service (SaaS)
- D. Infrastructure as a service (IAAS)

**Correct Answer: C**

**Section: Understand cloud concepts Explanation**

**Explanation/Reference:**

References: <https://www.cmswire.com/cms/information-management/cloud-service-models-iaas-saas-paas-how-microsoft-office-365-azure-fit-in-021672.php>

#### QUESTION 8

DRAG DROP

You are the Azure administrator for a company. The company uses only Platform as a Service (PaaS).

You need to identify which solution components Microsoft must manage and which solution components your IT staff must manage.

Match each management owner to its component. To answer, drag the responsible party from the column on the left to its component on the right. Each party may be used once, more than once, or not at all.

**NOTE:** Each correct selection is worth one point.

**Select and Place:**

**Correct Answer:**

**Section: Understand cloud concepts Explanation**

**Explanation/Reference:**

References: <https://www.itprotoday.com/industry-perspectives/choosing-cloud-model-saas-versus-paas>

**QUESTION 9** You are the Microsoft 365 administrator for a company.

Users in the IT department must receive new Office 365 preview features before the features are deployed to other users in the company.

You need to ensure only the users in the IT department receive preview features.

Which two actions should you perform? Each correct answer represents part of the solution. (Choose two.)

**NOTE:** Each correct selection is worth one point.

- A. Instruct users to navigate to <http://insider.office.com> and sign up for Office Insider.
- B. Instruct users to update Office ProPlus.
- C. In the organizational profile, set the update preference to **Targeted release for selected users**.
- D. Instruct users to uninstall Office ProPlus and then reinstall the software.
- E. In the organizational profile, set the update preference to **Standard release**.

**Correct Answer: AC**

**Section: Understand core Microsoft 365 services and concepts Explanation**

**Explanation/Reference:**

References: <https://insider.office.com/en-us/> <https://docs.microsoft.com/en-us/office365/admin/manage/release-options-in-office-365?view=o365-worldwide>



**QUESTION 10** You are a Microsoft 365 administrator for a company.

Microsoft plans to release a new feature for Microsoft Excel.

You need to ensure that the feature becomes available for employees to install as soon as possible.

To which release channel should you subscribe?

- A. Microsoft release
- B. Standard release
- C. Office 365 team release
- D. Targeted release

**Correct Answer:** D

**Section:** Understand core Microsoft 365 services and concepts

**Explanation**

**Explanation/Reference:**

References: <https://docs.microsoft.com/en-us/office365/admin/manage/release-options-in-office-365?view=o365-worldwide>

**QUESTION 11**

DRAG DROP

You are a member of a Microsoft Office 365 group named Sales. You create a proposal for a customer by using Word Online.

All team members must be able to review and make changes to the proposal at the same time. After the proposal is completed, you must share the final document with the customer in read-only format.

You need to ensure that the customer sees the most recent versions of the document.

**Select and Place:**

**Correct Answer:**

**Section:** Understand core Microsoft 365 services and concepts

**Explanation**

**Explanation/Reference:**

References:

<https://docs.microsoft.com/en-us/office365/admin/setup/set-up-file-storage-and-sharing?view=o365-worldwide>

<https://docs.microsoft.com/en-us/sharepoint/external-sharing-overview>

**QUESTION 12**

DRAG DROP

You are the Microsoft 365 administrator for a company.

You need to identify the different features of MyAnalytics and Workspace Analytics.

What are the different features? To answer, drag the appropriate applications to the correct features. Each application may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

**NOTE:** Each correct selection is worth one point.

**Select and Place:**

**Correct Answer:**

**Section: Understand core Microsoft 365 services and concepts****Explanation****Explanation/Reference:**

References: <https://products.office.com/en-za/business/compare-more-office-365-for-business-plans>

<https://techcommunity.microsoft.com/t5/MyAnalytics/Microsoft-Workplace-Analytics/td-p/84884>

<https://docs.microsoft.com/en-us/office365/servicedescriptions/workplace-analytics-service-description>

<https://docs.microsoft.com/en-us/workplace-analytics/setup/upload-organizational-data>

**QUESTION 13** You use Microsoft 365

Usage Analytics.

You need to know the number of users who are active today and were also active last month.

Which metric should you use?

- A. MoMReturningUsers
- B. EnabledUsers
- C. ActiveUsers
- D. CumulativeActiveUsers

**Correct Answer:** A

**Section: Understand core Microsoft 365 services and concepts****Explanation****Explanation/Reference:**

References: <https://docs.microsoft.com/en-us/office365/admin/usage-analytics/active-user-in-usage-reports?view=o365-worldwide>

**QUESTION 14**

DRAG DROP

You are the Microsoft 365 administrator for a company.

Which Microsoft 365 components should employees use?

Match each component to its task. To answer, drag the appropriate components from the column on the left to the tasks on the right. Each component may be used once, more than once, or not at all.

**NOTE:** Each correct match is worth one point.

**Select and Place:**

**Correct Answer:**

**Section: Understand core Microsoft 365 services and concepts****Explanation****Explanation/Reference:**

References: <https://products.office.com/en-us/microsoft-teams/group-chat-software> <https://www.microsoft.com/en-cy/cloud-platform/enterprise-mobility-security>

**QUESTION 15**

DRAG DROP

Your organization is considering subscribing to Microsoft 365.

You need to educate stakeholders about how Microsoft 365 component enable effective collaboration.



Match each Microsoft 365 service to the most appropriate service description. To answer, drag the appropriate services to the correct descriptions. Each service may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

**NOTE:** Each correct match is worth one point.

**Select and Place:**

**Correct Answer:**

**Section: Understand core Microsoft 365 services and concepts**  
**Explanation**

**Explanation/Reference:**

References: <https://products.office.com/en-us/microsoft-teams/group-chat-software>

<https://products.office.com/en-za/onedrive-for-business/online-cloud-storage>

<https://products.office.com/en-us/sharepoint/sharepoint-online-collaboration-software>

<https://products.office.com/en-za/yammer/yammer-overview>

#### QUESTION 16

DRAG DROP

A company plans to deploy Microsoft 365.

You need to identify differences between the features in Exchange Online and Exchange Server.

Match the appropriate features to the corresponding supported environments. To answer, drag the appropriate environments to the correct features. Each environment may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

**NOTE:** Each correct selection is worth one point.

**Select and Place:**

**Correct Answer:**

**Section: Understand core Microsoft 365 services and concepts**  
**Explanation**

**Explanation/Reference:**

References: <https://docs.microsoft.com/en-us/exchange/policy-and-compliance/information-rights-management?view=exchserver-2019>

<https://docs.microsoft.com/en-us/office365/servicedescriptions/exchange-online-archiving-service-description/compliance-and-security-features>

#### QUESTION 17

HOTSPOT

A company has Microsoft Surface devices that run Windows 10. The company plans to deploy devices by using Windows AutoPilot.

You need to import a CSV file to ensure that the devices are ready for deployment.

In the Microsoft 365 Device Management portal, which two blades should you use? To answer, select the appropriate options in the dialog box in the answer area.

**NOTE:** Each correct selection is worth one point.

**Hot Area:**

**Correct Answer:**

**Section: Understand core Microsoft 365 services and concepts**  
**Explanation**

**Explanation/Reference:**

References: <https://docs.microsoft.com/en-us/intune/enrollment-autopilot>

**QUESTION 18**

DRAG DROP

You are the Microsoft 365 administrator for a company. The company supports an aggressive rollout of features.

You need to release features as soon as they are released.

Which feature phase should you use for each development step? To answer, drag the appropriate feature phases to the correct development steps. Each feature phase may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

**NOTE:** Each correct selection is worth one point.

**Select and Place:**

**Correct Answer:**

**Section: Understand core Microsoft 365 services and concepts**

**Explanation**

**Explanation/Reference:**

**QUESTION 19**

DRAG DROP

An organization is considering migrating resources to the cloud. The company does not plan to deploy Microsoft Azure ExpressRoute or site-to-site VPNs.

You need to identify which workloads you can migrate to the cloud.

Which workloads you can migrate to the cloud? To answer, drag the appropriate actions to the correct workloads. Each action may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

**NOTE:** Each correct selection is worth one point.

**Select and Place:**

**Correct Answer:**

**Section: Understand core Microsoft 365 services and concepts**

**Explanation**

**Explanation/Reference:**

**QUESTION 20**

A company plans to migrate to Microsoft 365. Corporate devices run Windows 7 or Windows 10.

You must upgrade all devices to use Office 365 ProPlus and minimize costs.

You need to standardize corporate device deployments.

Which three actions should you perform? Each correct answer presents part of the solution.

**NOTE:** Each correct selection is worth one point.

- A. Implement Windows AutoPilot
- B. Deploy policies by using Configuration Manager
- C. Upgrade all devices to Windows 10
- D. Deploy policies by using Microsoft Intune

E. Instruct users to download and install a Windows Installer package for Office 365 ProPlus

**Correct Answer:** ACD

**Section:** Understand core Microsoft 365 services and concepts

**Explanation**

**Explanation/Reference:**

#### QUESTION 21

HOTSPOT

You are the Microsoft Office 365 administrator for a company.

The company has the following requirements:

- Users must be able to use incompatible applications on a Windows 10 device.
- Cloud-based applications must use the same credentials as on-premises applications.
  - Users must be prevented from copying company data from managed applications installed on unmanaged devices.

You need to determine which technologies should be used for each requirement.

Which technologies should be used? To answer, select the appropriate options in the answer area.

**Hot Area:**

**Correct Answer:**

**Section:** Understand core Microsoft 365 services and concepts

**Explanation**

**Explanation/Reference:**

References: <https://www.microsoft.com/en-us/microsoft-365/modern-desktop/enterprise/windows-virtual->

[desktop https://docs.microsoft.com/en-us/azure/active-directory/hybrid/whatis-azure-ad-connect](https://docs.microsoft.com/en-us/azure/active-directory/hybrid/whatis-azure-ad-connect)

<https://docs.microsoft.com/en-us/intune/what-is-intune>

#### QUESTION 22

HOTSPOT

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

**NOTE:** Each correct selection is worth one point.

**Hot Area:**

**Correct Answer:**

**Section:** Understand core Microsoft 365 services and concepts

**Explanation**

**Explanation/Reference:**

References: [https://docs.microsoft.com/en-us/workplace-analytics/index-](https://docs.microsoft.com/en-us/workplace-analytics/index-orig)

[orig https://docs.microsoft.com/en-us/workplace-analytics/overview/get-](https://docs.microsoft.com/en-us/workplace-analytics/overview/get-started)

[started](https://docs.microsoft.com/en-us/workplace-analytics/overview/get-started)

**QUESTION 23** A company assigns a Microsoft 365 license to each employee.

You need to install Microsoft Office 365 ProPlus on each employee device.

Which three methods can you use? Each correct answer presents a complete solution.

**NOTE:** Each correct selection is worth one point.

- A. Use System Center Configuration Manager (SCCM) to deploy Office 365 ProPlus from a local distribution source.
- B. Use System Center Configuration Manager (SCCM) to deploy Office 365 ProPlus from an Office Windows Installer (MSI) package.
- C. Download the Office 365 ProPlus Windows Installer (MSI) package. Install Office 365 ProPlus from a local distribution source.
- D. Use the Office Deployment Tool (ODT) to download installation files to a local distribution source. Install Office 365 ProPlus by using the downloaded files.
- E. Enable users to download and install Office 365 ProPlus from the Office 365 portal.

**Correct Answer:** BDE

**Section:** Understand core Microsoft 365 services and concepts

**Explanation**

**Explanation/Reference:**

References: <https://docs.microsoft.com/en-us/deployoffice/teams-install> <https://docs.microsoft.com/en-us/deployoffice/deploy-office-365-proplus-from-the-cloud> <https://docs.microsoft.com/en-us/deployoffice/deploy-office-365-proplus-with-system-center-configuration-manager> <https://docs.microsoft.com/en-us/deployoffice/deploy-office-365-proplus-from-a-local-source>

**QUESTION 24** This question requires that you evaluate the underlined text to determine if it is correct.

When you enable external access by using the Microsoft 365 admin portal, data is available to anonymous users.

Review the underlined text. If it makes the statement correct, select “No change is needed”. If the statement is incorrect, select the answer choice that makes the statement correct.

- A. No change needed.
- B. the Everyone group is applied to all shares with full control
- C. you must configure Active Directory Federation Services (AD FS)
- D. users can send sharing invitations for specific content

**Correct Answer:** D

**Section:** Understand core Microsoft 365 services and concepts

**Explanation**

**Explanation/Reference:**

References: <https://docs.microsoft.com/en-us/sharepoint/external-sharing-overview>

**QUESTION 25** You are the Microsoft 365 administrator for a company. You deploy Windows 10 to all devices by using Windows Autopilot.

You need to ensure that employees can install Microsoft Office 365 ProPlus on their devices.

What are two possible ways to achieve this goal? Each correct answer presents a part of a solution.

**NOTE:** Each correct selection is worth one point.

- A. Use the self-install option on the Office 365 dashboard
- B. Download and install the Office ProPlus Windows Installer (MSI) package
- C. Enable auto-deployment of Office 365 apps for all devices
- D. Update the Windows AutoPilot deployment profile to include the Office 365 apps

**Correct Answer:** BD

**Section:** Understand core Microsoft 365 services and concepts

**Explanation**

**Explanation/Reference:**

References:

<https://docs.microsoft.com/en-us/deployoffice/deploy-office-365-proplus-from-a-local-source>

<https://docs.microsoft.com/en-us/microsoft-365/business/add-autopilot-devices-and-profile>

#### QUESTION 26

DRAG DROP

A company plans to migrate from a Microsoft volume licensing model to a subscription-based model.

Updates to devices must meet the following requirements:

Team	Requirement
Engineering	Application and operating system updates to devices must originate from an on-premises server.
Sales	Devices must be updated periodically and not require an on-premises server.
Finance	Devices must be updated periodically and monitored using one system.
Developers	Choose when updates are installed.

You need to recommend the appropriate servicing models to update employee devices.

To answer, drag the servicing model from the column on the left to its component on the right. Each model may be used once, more than once, or not at all.

**NOTE:** Each correct selection is worth one point.

**Select and Place:**

**Correct Answer:**

**Section: Understand core Microsoft 365 services and concepts**

**Explanation**

**Explanation/Reference:**

References: <https://docs.microsoft.com/en-us/windows/deployment/update/waas-overview#servicing-tools>

#### QUESTION 27

You are the Microsoft 365 administrator for a company.

You need to customize a usage report for Microsoft Yammer.

Which two tools can you use? Each correct answer presents a complete solution.

**NOTE:** Each correct selection is worth one point.

- A. Microsoft SQL Server Analysis Services
- B. Microsoft SQL Server Reporting Services
- C. Microsoft Power BI in a browser
- D. Microsoft Power BI Desktop
- E. Microsoft Visual Studio

**Correct Answer:** CD

**Section: Understand core Microsoft 365 services and concepts**

**Explanation**

**Explanation/Reference:**

References: <https://docs.microsoft.com/en-us/office365/admin/usage-analytics/customize-reports?view=o365-worldwide>

**QUESTION 28**

DRAG DROP

You are the Microsoft 365 administrator for a company. The company plans to upgrade client operating systems to Windows 10.

You need to explain the concepts of Windows as a Service (WaaS) to the management team.

Match each term to its definition. To answer, drag the appropriate terms from the column on the left to its definitions on the right. Each term may be used once, more than once, or not at all.

**NOTE:** Each correct selection is worth one point.

**Select and Place:**

**Correct Answer:**

**Section: Understand core Microsoft 365 services and concepts**

**Explanation**

**Explanation/Reference:**

References: <https://docs.microsoft.com/en-us/windows/deployment/update/waas-overview>

<https://docs.microsoft.com/en-us/windows/deployment/update/waas-deployment-rings-windows-10-updates>

**QUESTION 29** You are the Microsoft 365 administrator for an organization.

A group of employees and users outside the company must be able to collaborate on a project in real time by using a whiteboard.

In the Microsoft 365 admin portal, which Office 365 product should you configure?

- A. Microsoft Yammer
- B. Microsoft Office Delve
- C. Microsoft SharePoint Online
- D. Microsoft Teams

**Correct Answer: D**

**Section: Understand core Microsoft 365 services and concepts**

**Explanation**

**Explanation/Reference:**

References: <https://docs.microsoft.com/en-us/microsoftteams/manage-whiteboard>

**QUESTION 30**

HOTSPOT

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

**NOTE:** Each correct selection is worth one point.

**Hot Area:**

**Correct Answer:**

**Section: Understand core Microsoft 365 services and concepts**

**Explanation**

**Explanation/Reference:**

References: <https://docs.microsoft.com/en-us/workplace-analytics/myanalytics/use/add-in> <https://docs.microsoft.com/en-us/workplace-analytics/myanalytics/mya-landing-page> <https://docs.microsoft.com/en-us/workplace-analytics/index-orig>

**QUESTION 31****HOTSPOT**

You plan to deploy the Report Message add-in to Microsoft Outlook.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

**NOTE:** Each correct selection is worth one point.

**Hot Area:**

**Correct Answer:**

**Section: Understand core Microsoft 365 services and concepts**  
**Explanation**

**Explanation/Reference:**

References: <https://docs.microsoft.com/en-us/office365/securitycompliance/enable-the-report-message-add-in>

**QUESTION 32** You need to reduce the amount of time that the IT team spends on user support.

What are three possible ways to achieve this goal? Each correct answer presents a complete solution.

**NOTE:** Each correct selection is worth one point.

- A. Enable Microsoft Office 365 Customer Lockbox
- B. Upgrade all client devices to Windows 10
- C. Use Windows AutoPilot to deploy devices
- D. Deploy Microsoft MyAnalytics to devices
- E. Deploy Microsoft Office 365 Professional Plus to all client devices

**Correct Answer:** ACE

**Section: Understand core Microsoft 365 services and concepts**  
**Explanation**

**Explanation/Reference:**

References:

<https://social.technet.microsoft.com/wiki/contents/articles/35748.office-365-what-is-customer-lockbox-and-how-to-enable-it.aspx> <https://docs.microsoft.com/en-us/windows/deployment/windows-autopilot/windows-autopilot> <https://www.microsoft.com/en-us/microsoft-365/blog/2015/03/19/office-365-proplus-it-control-and-management-update/>

**QUESTION 33****HOTSPOT**

A company uses Microsoft 365 Business to address its compliance needs. A customer requests a complete disclosure of all personal data that relates to them.

You need to create a new data subject request (DSR) case and ensure that compliance managers can view all DSR case findings.

In which two areas must you perform actions? To answer, select the appropriate options in the answer area.

**NOTE:** Each correct selection is worth one point.

**Hot Area:**



The screenshot displays the Microsoft 365 Security & Compliance Center interface. On the left is a dark sidebar with navigation links: Home, Alerts, Permissions, Classifications, Data governance, Threat management, Mail flow, Data privacy, Search & Investigation, Reports, and Service assurance. The main content area has a blue header 'Welcome to the Microsoft 365 Security & Compliance Center' followed by a welcome message. Below this are four primary sections: 'Data admin' (with a padlock icon), 'Security admin' (with a gear icon), 'Compliance officer' (with a crane icon), and 'Security operator' (with a shield icon). Each section contains a descriptive paragraph, a 'Learn more' link, and a list of specific management tasks. For example, 'Data admin' includes 'Manage DLP policies', 'Manage labels', 'Azure IP', and 'App discovery reports'. 'Security admin' includes 'Review threat analysis', 'Office 365 Secure Score', 'Windows Secure Score', 'Connect Office to Cloud App', and 'Threats in the news'. 'Compliance officer' includes 'Manage eDiscovery cases', 'Manage retention policies', 'View Office 365 label usage', and 'Manage Supervision policies'. 'Security operator' includes 'View, investigate, and respond to active threats', 'Azure ATP', 'Windows ATP', 'Office 365 threat explorer', and 'Cloud App Security'.

**Welcome to the Microsoft 365 Security & Compliance Center**

We've built a one-stop portal to help you manage security and compliance across all Microsoft 365 products, including Office 365, Windows, Enterprise Mobility + Security, and Cloud App Security. [Learn more.](#)

**Data admin**

Microsoft 365 helps you track, protect, and mitigate risks to your data.

[Learn more about protections](#)

- Manage DLP policies
- Manage labels
- Azure IP
- App discovery reports

**Security admin**

Review threat analysis across Microsoft 365 and stay informed on the threat landscape.

[Learn about security management](#)

- Office 365 Secure Score
- Windows Secure Score
- Connect Office to Cloud App
- Threats in the news

**Compliance officer**

Maintain data governance policies across Microsoft 365 to help stay compliant with any regulatory requirements.

[Learn about compliance solutions](#)

- Manage eDiscovery cases
- Manage retention policies
- View Office 365 label usage
- Manage Supervision policies

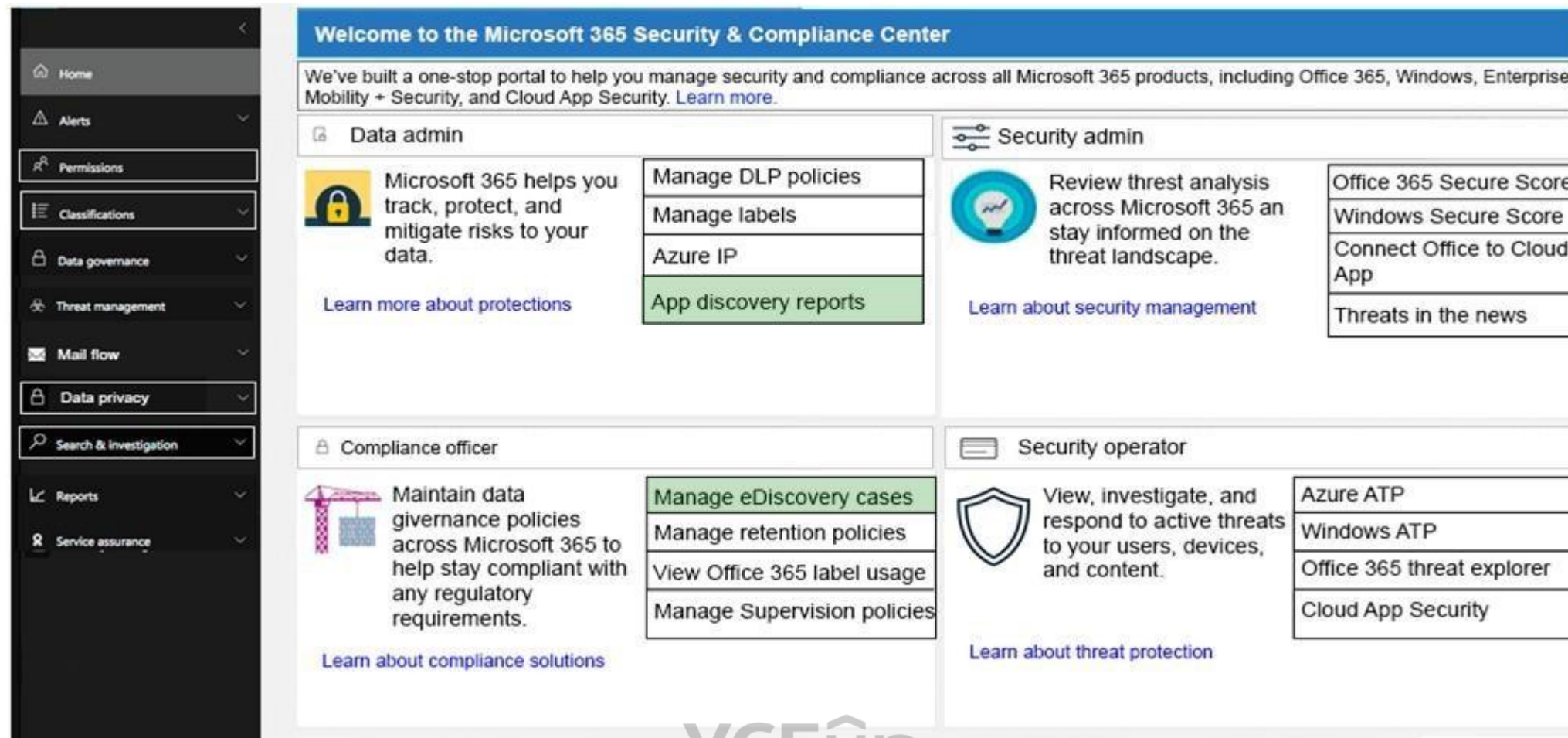
**Security operator**

View, investigate, and respond to active threats to your users, devices, and content.

[Learn about threat protection](#)

- Azure ATP
- Windows ATP
- Office 365 threat explorer
- Cloud App Security

Correct Answer:



VCEup

**Section: Understand security, compliance, privacy, and trust in Microsoft 365 Explanation**

**Explanation/Reference:**

#### QUESTION 34

HOTSPOT

For each of the following statements, select Yes if the statement is true. otherwise, select No.

**NOTE:** Each correct selection is worth one point.

**Hot Area:**

**Correct Answer:**

**Section: Understand security, compliance, privacy, and trust in Microsoft 365 Explanation**

**Explanation/Reference:**

References: <https://docs.microsoft.com/en-us/intune/apps-deploy>

**QUESTION 35** This question requires that you evaluate the underlined text to determine if it is correct.

A company needs to protect documents and emails by automatically applying classifications and labels. You must minimize costs.

You should implement Microsoft Azure Information Protection for Microsoft Office 365.

Review the underlined text. If it makes the statement correct, select No change is needed. if the statement is incorrect, select the answer choice that makes the statement correct.

- A. No change needed.
- B. Azure Information Protection Premium P2
- C. Azure Information Protection Premium P1
- D. Microsoft 365 E3

**Correct Answer:** A

**Section:** Understand security, compliance, privacy, and trust in Microsoft 365 Explanation

**Explanation/Reference:**

References: <https://products.office.com/en-us/business/azure-information-protection-for-office-365>

### QUESTION 36

#### HOTSPOT

An organization has a Microsoft 365 subscription. You plan to implement multi-factor authentication.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

**NOTE:** Each correct selection is worth one point.

**Hot Area:**

**Correct Answer:**

**Section:** Understand security, compliance, privacy, and trust in Microsoft 365 Explanation

**Explanation/Reference:**

References: <https://docs.microsoft.com/en-us/office365/enterprise/multi-factor-authentication-for-your-office-365-dev-test-environment>

**QUESTION 37** A company plans to migrate to Microsoft 365.

You need to advise the company about how Microsoft provides protection in a multitenancy environment.

What are three ways that Microsoft provides protection? Each correct answer presents part of the solution. (Choose three.)

**NOTE:** Each correct selection is worth one point.

- A. Customer content at rest is encrypted on the server by using BitLocker.
- B. Microsoft Azure AD provides authorization and role-based access control at the tenant layer.
- C. Customer content at rest is encrypted on the server by using transport-layer security (TLS).
- D. Microsoft Azure AD provides authorization and role-based access control at the transport layer.
- E. Mailbox databases in Microsoft Exchange Online contain only mailboxes from a single tenant.
- F. Mailbox databases in Microsoft Exchange Online contain mailboxes from multiple tenants.

**Correct Answer:** ABC

**Section:** Understand security, compliance, privacy, and trust in Microsoft 365 Explanation

**Explanation/Reference:**

References:

<https://docs.microsoft.com/en-us/office365/securitycompliance/office-365-tenant-isolation-overview>

**QUESTION 38** You are the Microsoft 365 administrator for a company.

Your company plans to open a new office in the United Kingdom.

You need to provide penetration test and security assessment reports for the new office.

Where can you locate the required reports?

- A. Data Governance page of the Security and Compliance portal
- B. Compliance Manager page of the Services Trust portal
- C. Data Loss Prevention page of the Security and Compliance portal
- D. Regional Compliance page of the Services Trust portal

**Correct Answer:** D

**Section:** Understand security, compliance, privacy, and trust in Microsoft 365 Explanation

**Explanation/Reference:**

**QUESTION 39**

**HOTSPOT**

An organization plans to deploy Microsoft Intune.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

**NOTE:** Each correct selection is worth one point.

**Hot Area:**

**Answer Area**

Statement	Yes	No
Data protection can be selectively applied to applications.	<input type="radio"/>	<input type="radio"/>
Microsoft intune can define where corporate data is stored.	<input type="radio"/>	<input type="radio"/>
Once a device is registered with Microsoft Intune, device wipe will include the user's personal data.	<input type="radio"/>	<input type="radio"/>

**Correct Answer:**

## Answer Area

Statement	Yes	No
Data protection can be selectively applied to applications.	<input checked="" type="radio"/>	<input type="radio"/>
Microsoft intune can define where corporate data is stored.	<input checked="" type="radio"/>	<input type="radio"/>
Once a device is registered with Microsoft Intune, device wipe will include the user's personal data.	<input type="radio"/>	<input checked="" type="radio"/>

**Section: Understand security, compliance, privacy, and trust in Microsoft 365 Explanation**

**Explanation/Reference:**

### QUESTION 40

DRAG DROP

Your company has a Microsoft 365 subscription.

You need to implement security policies to ensure that sensitive data is protected.

Which tools should you use? To answer, drag the appropriate tools to the correct scenarios. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

**NOTE:** Each correct selection is worth one point.

**Select and Place:**

**Correct Answer:**

**Section: Understand security, compliance, privacy, and trust in Microsoft 365 Explanation**

**Explanation/Reference:**

References: <https://docs.microsoft.com/en-us/azure/information-protection/help-users>

<https://docs.microsoft.com/en-us/office365/securitycompliance/compliance-manager-overview#controls>

### QUESTION 41

HOTSPOT

You are planning a Microsoft Azure AD solution for a company.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

**NOTE:** Each correct selection is worth one point.

**Hot Area:**

**Correct Answer:**



**Section: Understand security, compliance, privacy, and trust in Microsoft 365 Explanation****Explanation/Reference:****QUESTION 42****HOTSPOT**

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

**NOTE:** Each correct selection is worth one point.

**Hot Area:****Correct Answer:****Section: Understand security, compliance, privacy, and trust in Microsoft 365 Explanation**

**Explanation/Reference:** References: <https://docs.microsoft.com/en-us/office365/securitycompliance/compliance-manager-overview#controls> <https://docs.microsoft.com/en-us/office365/securitycompliance/meet-data-protection-and-regulatory-reqs-using-microsoft-cloud> <https://docs.microsoft.com/en-us/office365/securitycompliance/get-started-with-service-trust-portal>

**QUESTION 43****HOTSPOT**

You are a Microsoft 365 administrator for a company. The company implements federated authentication.

For each of the following statement, select Yes if the statement is true. Otherwise, select No.

**NOTE:** Each correct selection is worth one point.

**Hot Area:****Correct Answer:****Section: Understand security, compliance, privacy, and trust in Microsoft 365 Explanation****Explanation/Reference:****QUESTION 44****DRAG DROP**

A company plans to migrate to a hybrid cloud infrastructure.

You need to determine where to manage the environment after the migration is complete.

Match each item to the location where it will be managed. To answer, drag the appropriate item from the column on the left to its location on the right. Each item may be used once, more than once, or not at all.

**NOTE:** Each correct selection is worth one point.

**Select and Place:****Correct Answer:****Section: Understand security, compliance, privacy, and trust in Microsoft 365 Explanation****Explanation/Reference:**

References: <https://docs.microsoft.com/en-us/office365/securitycompliance/go-to-the-securitycompliance-center>  
<https://docs.microsoft.com/en-us/exchange/security-and-compliance/mail-flow-rules/disclaimers-signatures-footers-or-headers>

<https://www.itprotoday.com/email-and-calendaring/configure-email-disclaimer-exchange-server-2016>

<https://docs.microsoft.com/en-us/office/troubleshoot/switch-channel-for-office-365>

**QUESTION 45****HOTSPOT**

You are a Microsoft 365 administrator.

You need to implement the appropriate features for each scenario.

What should you implement? To answer, select the appropriate options in the answer area.

**NOTE:** Each correct selection is worth one point.

**Hot Area:**

**Correct Answer:**

**Section: Understand security, compliance, privacy, and trust in Microsoft 365 Explanation**

**Explanation/Reference:**

References:

<https://docs.microsoft.com/en-us/exchange/clients-and-mobile-in-exchange-online/outlook-for-ios-and-android/secure-outlook-for-ios-and-android> <https://docs.microsoft.com/en-us/azure/active-directory/identity-protection/overview> <https://docs.microsoft.com/en-us/azure/active-directory/privileged-identity-management/pim-configure>

**QUESTION 46** Your organization plans to deploy Microsoft 365 in a hybrid scenario.

You need to ensure that employees can use a smart card for authentication.

Which hybrid identity solution should you implement?

- A. password hash synchronization with single-on
- B. Active Directory Federation Services (AD FS)
- C. PingFederate and federation integration
- D. pass-through authentication and single sign-on

**Correct Answer: B**

**Section: Understand security, compliance, privacy, and trust in Microsoft 365 Explanation**

**Explanation/Reference:**

References: <https://docs.microsoft.com/en-us/azure/security/azure-ad-choose-authn>

**QUESTION 47****HOTSPOT**

You implement Microsoft Azure Information Protection.

For each of the following statements, select Yes if the statement is true. otherwise, select No.

**NOTE:** Each correct selection is worth one point.

**Hot Area:**

**Correct Answer:**

**Section: Understand security, compliance, privacy, and trust in Microsoft 365 Explanation**

VCEUp



**Explanation/Reference:**

References: <https://docs.microsoft.com/en-us/azure/information-protection/what-is-information-protection>

<https://docs.microsoft.com/en-us/azure/information-protection/rms-client/client-classify-protect>

**QUESTION 48**

DRAG DROP

An organization plans to deploy Microsoft 365 in a hybrid scenario.

You need to provide a recommendation based on some common identity and access management scenarios. The solution must minimize costs.

Match each solution to its appropriate scenario. To answer, drag the appropriate solutions from the column on the left to the scenarios on the right. Each item may be used once, more than once, or not at all.

**NOTE:** Each correct selection is worth one point.

**Select and Place:**

**Answer Area****Solutions**

Active Directory Federation Services (AD FS)

PingFederate and federation integration

Password hash synchronization with single sign-on

Pass-through authentication and single sign-on

Enable a federation option for authentication in a hybrid environment.

Allow administrators to reset user passwords in Microsoft Azure AD.

Support nonfederated users authenticating with on-premises AD and supports multi-factor authentication.

**Solution**

Solution

Solution

Solution

**Correct Answer:**

## Answer Area

## Solutions

Active Directory Federation Services (AD FS)

PingFederate and federation integration

Password hash synchronization with single sign-on

Pass-through authentication and single sign-on

Enable a federation option for authentication in a hybrid environment.

Allow administrators to reset user passwords in Microsoft Azure AD.

Support nonfederated users authenticating with on-premises AD and supports multi-factor authentication.

## Solution

Active Directory Federation Services (AD FS)

Password hash synchronization with single sign-on

Pass-through authentication and single sign-on

## Section: Understand security, compliance, privacy, and trust in Microsoft 365 Explanation

## Explanation/Reference:

References: <https://docs.microsoft.com/en-us/azure/security/azure-ad-choose-authn><https://docs.microsoft.com/en-us/azure/active-directory/hybrid/how-to-connect-password-hash-synchronization><https://docs.microsoft.com/en-us/azure/active-directory/hybrid/how-to-connect-pta>**QUESTION 49** You are the Microsoft 365 administrator for a company.

An employee requests personal data under General Data Protection Regulation (GDPR) guidelines.

You need to retrieve data for the employee.

What should you do?

- A. Create a data subject request case.
- B. Create a retention policy.
- C. Create a data-loss prevention policy.
- D. Create a GDPR assessment.

**Correct Answer:** A

## Section: Understand security, compliance, privacy, and trust in Microsoft 365 Explanation

## Explanation/Reference:

References: <https://docs.microsoft.com/en-us/microsoft-365/compliance/gdpr-dsr-office365>**QUESTION 50**

## HOTSPOT

A company plans to deploy Microsoft Intune.

Which scenarios can you implement by using Intune? To answer, select the appropriate answer for the given scenarios.

**NOTE:** Each correct selection is worth one point.

**Hot Area:**

**Correct Answer:**

**Section: Understand security, compliance, privacy, and trust in Microsoft 365 Explanation**

**Explanation/Reference:**

References: <https://docs.microsoft.com/en-us/intune/app-protection-policy>

**QUESTION 51**

DRAG DROP

You have a hybrid environment that includes Microsoft Azure AD. On-premises applications use Active Directory Domain Services (AD DS) for authentication.

You need to determine which authentication methods to use.

Match each feature to its authentication source. To answer, drag the appropriate authentication sources from the column on the left to the features on the right. Each authentication source may be used once, more than once, or not at all.

**NOTE:** Each correct selection is worth one point.

**Select and Place:**

**Correct Answer:**

**Section: Understand security, compliance, privacy, and trust in Microsoft 365 Explanation**

**Explanation/Reference:**

**QUESTION 52**

A company has a Microsoft 365 subscription. Employees use personal devices to access company data in the cloud.

You need to restrict employees from copying data to personal OneDrive folders.

What should you use?

- A. Information Rights Management
- B. Microsoft Azure Security Center
- C. Office 365 Advanced Threat Protection
- D. Intune App Protection

**Correct Answer: D**

**Section: Understand security, compliance, privacy, and trust in Microsoft 365 Explanation**

**Explanation/Reference:**

References: <https://docs.microsoft.com/en-us/intune/app-protection-policy>

**QUESTION 53 This question requires that you evaluate the underlined text to determine if it is correct.**

You use Microsoft Intune for device management. You must determine how many devices run each operating system.

You must launch Intune and navigate to the Mobile Apps blade.

Select the correct answer if the underlined text does not make the statement correct. Select “No change is needed” if the underlined text makes the statement correct.

- A. Device configuration
- B. Device compliance
- C. No change is needed

D. Devices

**Correct Answer:** D

**Section:** Understand security, compliance, privacy, and trust in Microsoft 365 Explanation

**Explanation/Reference:**

References: <https://docs.microsoft.com/en-us/intune/device-inventory>

**QUESTION 54**

HOTSPOT

A company has a Microsoft 365 E5 subscription. The company plans to use eDiscovery to meet legal discovery requirements.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

**NOTE:** Each correct selection is worth one point.

**Hot Area:**

**Correct Answer:**

**Section:** Understand security, compliance, privacy, and trust in Microsoft 365 Explanation

**Explanation/Reference:**

References: <https://docs.microsoft.com/en-us/office365/securitycompliance/ediscovery#ediscoverycases>

<https://docs.microsoft.com/en-us/office365/securitycompliance/manage-ediscovery-cases>

<https://docs.microsoft.com/en-us/office365/securitycompliance/assign-ediscovery-permissions>

**QUESTION 55** You are the Microsoft 365 administrator for a company.

You need to ensure that users receive a warning message if they select links in emails that might be unsafe.

What should you do?

- A. Use Windows PowerShell to install the latest antimalware engine updates
- B. Enable Microsoft Office 365 Advanced Threat Protection
- C. Use the Microsoft Exchange Admin Center to configure a new spam-filter policy
- D. Use the Microsoft Exchange Admin Center to create a new antimalware policy

**Correct Answer:** B

**Section:** Understand security, compliance, privacy, and trust in Microsoft 365 Explanation

**Explanation/Reference:**

References:

<https://docs.microsoft.com/en-us/office365/securitycompliance/atp-safe-links>

**QUESTION 56** You are a Microsoft 365 administrator for a company. Employees use Microsoft Office 365 ProPlus to create documents.

You need to implement document classification and protection by using Microsoft Azure Information Protection.

Which two actions should you perform? Each correct answer presents part of the solution.

**NOTE:** Each correct selection is worth one point.

- A. Add an Azure subscription to your Microsoft 365 tenant
- B. Install the Azure Information Protection client
- C. Create a custom Azure Information Protection policy with the Confidential label

- D. Enable the default Azure Information Protection policy
- E. Install the Rights Management Service client

**Correct Answer:** AD

**Section:** Understand security, compliance, privacy, and trust in Microsoft 365 Explanation

**Explanation/Reference:**

References: <https://docs.microsoft.com/en-us/azure/information-protection/requirements>  
<https://docs.microsoft.com/en-us/azure/information-protection/configure-policy-default>

**QUESTION 57** A company deploys Microsoft Azure AD. You enable multi-factor authentication.

You need to inform users about the multi-factor authentication methods that they can use.

Which of the following methods is **NOT** a valid multi-factor authentication method in Microsoft 365?

- A. Receive an automated call on the desk phone that includes a verification code
- B. Insert a small card in to a desktop computer and provide a PIN code when prompted
- C. Receive a call on a mobile phone and select the pound sign (#) when prompted
- D. Receive an SMS text message that includes a verification code

**Correct Answer:** B

**Section:** Understand security, compliance, privacy, and trust in Microsoft 365 Explanation

**Explanation/Reference:**

References: <http://techgenix.com/multifactor-authentication-office-365/>

**QUESTION 58**

HOTSPOT

You implement Compliance Manager.

You need to retrieve status information for a control task.

Which two options can you use? To answer, select the appropriate options in the answer area.

**NOTE:** Each correct selection is worth one point.

**Hot Area:**

**Correct Answer:**

**Section:** Understand security, compliance, privacy, and trust in Microsoft 365 Explanation

**Explanation/Reference:**

References: <https://content.cloudguides.com/guides/Compliance%20Manager>

**QUESTION 59** You are a Microsoft 365 administrator for a company.

Several users report that they receive emails which have a PDF attachment. The PDF attachment launches malicious code.

You need to remove the message from inboxes and disable the PDF threat if an affected document is opened.

Which feature should you implement?

- A. Microsoft Exchange Admin Center block lists
- B. Sender Policy Framework

- C. Advanced Threat Protection anti-phishing
- D. zero-hour auto purge
- E. DKIM signed messages with mail flow rules

**Correct Answer:** C

**Section:** Understand security, compliance, privacy, and trust in Microsoft 365 Explanation

**Explanation/Reference:**

References: <https://docs.microsoft.com/en-us/office365/securitycompliance/atp-anti-phishing>

#### QUESTION 60

DRAG DROP

You are a Microsoft 365 administrator for a company.

A customer submits a data subject request (DSR) to delete customer information in compliance with General Data Protection Regulation (GDPR). You must place legal holds on related data whenever possible.

You need to respond to the request by searching for the customer's data in various Microsoft 365 tools.

How should you search for the data? To answer, drag the appropriate search methods to the correct Microsoft 365 applications. Each search method may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

**Select and Place:**

**Correct Answer:**

**Section:** Understand security, compliance, privacy, and trust in Microsoft 365 Explanation

**Explanation/Reference:**

References: <https://docs.microsoft.com/en-us/microsoft-365/compliance/gdpr-dsr-office365#part-1-responding-to-dsrs-for-customer-data>

#### QUESTION 61

HOTSPOT

A company deploys Microsoft Intune.

An employee loses a Windows 10 device that contains corporate data.

You need to ensure that the corporate data on the device is secured as quickly as possible.

Which four options can you use? To answer, select the appropriate actions in the answer area.

**NOTE:** Each correct selection is worth one point.

**Hot Area:**



## Answer Area

The screenshot shows the Microsoft Azure portal interface. On the left is a navigation pane with options like 'Create a resource', 'All services', 'FAVORITES', 'Dashboard', 'All resources', 'Azure Active Directory', 'Intune', and 'Resource groups'. The main area displays the 'DESKTOP-LPAU20S' device page under the path 'Home > Microsoft Intune > Devices - All devices > DESKTOP-LPAU20S'. At the top of the device page, there is a search bar and a row of action buttons: 'Retire' (highlighted with a red box), 'Wipe', 'Delete', 'Remote lock', 'Sync', 'Restart', and 'Fresh start'. Below the buttons, the device details are listed: Device name 'DESKTOP-LPAU20S', Management name 'andrew\_Windows\_', Ownership 'Corporate', and Serial number '7747-0779-4946-5631-4165'. A left-hand menu for the device page includes 'Overview' (selected), 'Manage', 'Properties', and 'Monitor'.

Correct Answer:

## Answer Area

This screenshot is identical to the one above, showing the 'DESKTOP-LPAU20S' device page in the Microsoft Azure portal. In this instance, the 'Wipe' button in the top action bar is highlighted with a red box. All other elements, including the navigation pane, device details, and other buttons, remain the same.

**Section: Understand security, compliance, privacy, and trust in Microsoft 365 Explanation**

**Explanation/Reference:**

**QUESTION 62** You are the Microsoft 365 administrator for a company.

All staff must use Microsoft Outlook to access corporate email. When users access Outlook on mobile devices, they must use a PIN to open the application.

You need to implement a Microsoft Intune policy to enforce the security requirements.



Which policy should you use?

- A. device compliance
- B. device configuration
- C. app protection
- D. app configuration

**Correct Answer: C**

**Section: Understand security, compliance, privacy, and trust in Microsoft 365 Explanation**

**Explanation/Reference:**

References: <https://docs.microsoft.com/en-us/intune/app-protection-policy>

#### QUESTION 63

HOTSPOT

You need to configure a data governance solution for your company. The solution must meet the following requirements:

- Classify documents
- Ensure that classifications are enforced
- Delete documents that are no longer used

Which actions should you perform? To answer, select the appropriate options in the answer area.

**NOTE:** Each correct selection is worth one point.

**Hot Area:**

**Correct Answer:**

**Section: Understand security, compliance, privacy, and trust in Microsoft 365 Explanation**

**Explanation/Reference:**

References: <https://www.recordpoint.com/advanced-data-governance-labels/>

#### QUESTION 64

DRAG DROP

You are the Microsoft 365 administrator for a company.

You need to identify available cloud security features.

Match each feature to the correct description. To answer, drag the appropriate feature from the column on the left to its description on the right. Each feature may be used once, more than once, or not at all.

**NOTE:** Each correct selection is worth one point.

**Select and Place:**

## Answer Area

### Features

Cloud Discovery dashboard

Microsoft Azure AD Conditional Access

Microsoft Azure Security Center

Microsoft Azure Information Protection

### Description

Provide insight into which apps are being used in the organization and the risk levels for the apps.

Classify and label emails and documents in the organization.

Block users from accessing cloud apps from certain devices.

Manage security policies, monitor attacks against virtual machines, and provide remediation for vulnerabilities.

### Feature

Correct Answer:

## Answer Area

### Features

Cloud Discovery dashboard

Microsoft Azure AD Conditional Access

Microsoft Azure Security Center

Microsoft Azure Information Protection

### Description

Provide insight into which apps are being used in the organization and the risk levels for the apps.

Classify and label emails and documents in the organization.

Block users from accessing cloud apps from certain devices.

Manage security policies, monitor attacks against virtual machines, and provide remediation for vulnerabilities.

### Feature

Cloud Discovery dashboard

Microsoft Azure Information Protection

Microsoft Azure AD Conditional Access

Microsoft Azure Security Center

Section: Understand security, compliance, privacy, and trust in Microsoft 365 Explanation

#### Explanation/Reference:

References: <https://docs.microsoft.com/en-us/cloud-app-security/discovered-apps> <https://www.microsoft.com/en-us/itshowcase/using-azure-information-protection-to-classify-and-label-corporate-data>  
<https://docs.microsoft.com/en-us/azure/active-directory/conditional-access/overview> <https://docs.microsoft.com/en-us/azure/security-center/security-center-virtual-machine-protection>

**QUESTION 65** A company deploys Exchange Online and SharePoint Online.

You must audit and assessment report for the Microsoft 365 cloud services that the company uses.

You need to provide the required documents.

Which Microsoft site should you use to obtain this information?

- A. Compliance Manager
- B. Service Trust Portal
- C. Office 365 Security and Compliance Center
- D. Azure portal

**Correct Answer: B**

**Section: Understand security, compliance, privacy, and trust in Microsoft 365 Explanation**

**Explanation/Reference:**

References: [https://servicetrust.microsoft.com/ViewPage/TrustDocumentsV3?docTab=7f51cb60-3d6c-11e9-b2af-7bb9f5d2d913\\_FAQ\\_and\\_White\\_Papers](https://servicetrust.microsoft.com/ViewPage/TrustDocumentsV3?docTab=7f51cb60-3d6c-11e9-b2af-7bb9f5d2d913_FAQ_and_White_Papers)

**QUESTION 66** A company is a Microsoft 365 reseller. The company does not provide managed services or direct customer support.

You need to provide licenses for customers and earn commissions for each license sold.

What should you do?

- A. Buy licenses for customers by using the Microsoft admin portal.
- B. Sign up as a Cloud Solution Provider direct reseller.
- C. Sign up as a Cloud Solution Provider indirect reseller.
- D. Buy licenses for customers from a Microsoft Authorized distributor.

**Correct Answer: D**

**Section: Understand Microsoft 365 pricing and support Explanation**

**Explanation/Reference:**

**QUESTION 67** A company that has 50 employees plans to purchase a Microsoft 365 Business subscription.

Which two payment methods are available? Each correct answer presents a complete solution. (Choose two.)

**NOTE:** Each correct selection is worth one point.

- A. PayPal
- B. automatic bank transfer
- C. Enterprise Agreement
- D. credit card or debit card

**Correct Answer: BD**

**Section: Understand Microsoft 365 pricing and support**

**Explanation**

**Explanation/Reference:**

References: <https://docs.microsoft.com/en-us/office365/admin/subscriptions-and-billing/pay-for-your-subscription?view=o365-worldwide>

**QUESTION 68**

A company has 250 employees.

You need to migrate all users to Microsoft 365 and meet the following requirements:

- Provide a user-centric licensing solution for all users.
- Manage devices from a single location. ▪

Minimize licensing costs.

Which licensing model should you use?

- A. Microsoft 365 Business
- B. Microsoft 365 Education
- C. Microsoft 365 Enterprise E3
- D. Microsoft 365 Enterprise E5

**Correct Answer:** A

**Section: Understand Microsoft 365 pricing and support Explanation**

**Explanation/Reference:**

References: <https://products.office.com/en-za/compare-all-microsoft-office-products?tab=2>

<https://docs.microsoft.com/en-us/microsoft-365/business/support/microsoft-365-business-faqs>

**QUESTION 69** You are the Microsoft 365 administrator for a company.

A user experiences an issue with SharePoint Online.

You need to resolve the issue.

Which two options can you use? Each correct answer presents a complete solution. (Choose two.)

- A. Go to the SharePoint admin and create a support request.
- B. Contact Microsoft technical support by telephone.
- C. Create a new service request from the Microsoft 365 admin center.
- D. Create a service request from the SharePoint portal.

**Correct Answer:** BC

**Section: Understand Microsoft 365 pricing and support Explanation**

**Explanation/Reference:**

References: <https://www.thewindowsclub.com/microsoft-support-chat-phone-number>

<https://blogs.technet.microsoft.com/praveenkumar/2013/07/17/how-to-create-service-requests-to-contact-office-365-support/>

**QUESTION 70**

HOTSPOT

A company subscribes to Microsoft 365.

You need to ensure that all administrators receive email notifications about potential service disruptions.

Which three options in the Edit Message center preferences dialog box should you select? To answer, select the appropriate items in the dialog box in the answer area.

**NOTE:** Each correct selection is worth one point.

**Hot Area:**

**Correct Answer:**

**Section: Understand Microsoft 365 pricing and support Explanation**

**Explanation/Reference:**

References: <https://docs.microsoft.com/en-us/office365/admin/manage/message-center?view=o365-worldwide>

**QUESTION 71****DRAG DROP**

You are a Microsoft 365 administrator for a company.

You need to recommend an-appropriate Microsoft Office 365 plan for a customer that minimizes costs.

Which subscription plans should you recommend? To answer, drag the appropriate plans to the correct features. Each plan may be used once, more than once, or not at all.

**NOTE:** Each correct selection is worth one point.

**Select and Place:**

**Correct Answer:**

**Section: Understand Microsoft 365 pricing and support Explanation**

**Explanation/Reference:**

References: <https://products.office.com/en-us/business/compare-more-office-365-for-business-plans>

**QUESTION 72****HOTSPOT**

You manage point-of-sale terminals that run Windows 7.

You must upgrade the terminals to Windows 10. Terminals will not be upgraded again for at least five years. You have the following requirements:

- Perform consistent scheduling of upgrades across all devices. ▪ Minimize costs.

You need to prepare for the upgrades.

What should you use? To answer, select the appropriate options in the answer area.

**NOTE:** Each correct selection is worth one point.

**Hot Area:**

**Correct Answer:**

**Section: Understand Microsoft 365 pricing and support Explanation**

**Explanation/Reference:**

References: <https://docs.microsoft.com/en-us/windows/deployment/update/waas-overview#long-term-servicing-channel> <https://docs.microsoft.com/en-us/windows/deployment/update/waas-overview#servicing-tools>

**QUESTION 73** You are the Microsoft 365 administrator for a company.

Your company wants to learn more about what happens if the availability terms of the Microsoft Office 365 services are not met.

Where can you find this information?

- A. Service Level agreement
- B. Microsoft Services agreement

- C. Microsoft Cloud agreement
- D. Microsoft Products and Services agreement
- E. Microsoft Enterprise agreement

**Correct Answer:** A

**Section:** Understand Microsoft 365 pricing and support **Explanation**

**Explanation/Reference:**

References: <https://docs.microsoft.com/en-us/office365/servicedescriptions/office-365-platform-service-description/service-level-agreement>

**QUESTION 74** You are the Microsoft 365 administrator for a company.

You install Microsoft Office 365 ProPlus on five devices. You deactivate device.

Which task can you perform on the deactivated device?

- A. Print a document.
- B. Leave a comment in a document.
- C. Start a new document from a template.
- D. Set properties on a document.

**Correct Answer:** A

**Section:** Understand Microsoft 365 pricing and support **Explanation**

**Explanation/Reference:**

References: [https://blogs.technet.microsoft.com/office\\_resource\\_kit/2014/01/17/office-365-proplus-multiple-devices-and-deactivation/](https://blogs.technet.microsoft.com/office_resource_kit/2014/01/17/office-365-proplus-multiple-devices-and-deactivation/)

**QUESTION 75**

DRAG DROP

A company plans to deploy collaboration tools for employees. The company does not plan to deploy a hybrid environment.

You need to identify the features that are available in Teams and Skype for Business Server.

Match each environment to its feature. To answer, drag the appropriate environments from the column on the left to the features on the right. Each environment may be used once, more than once, or not at all.

**NOTE:** Each correct selection is worth one point.

**Select and Place:**



## Answer Area

## Environments

Teams only

Skype for Business Server only

Teams and Skype for Business Server

Centralized archiving

Broadcast meetings

Federated meetings

## Environment

Environment

Environment

Environment

Correct Answer:

## Answer Area

## Environments

Teams only

Skype for Business Server only

Teams and Skype for Business Server

Centralized archiving

Broadcast meetings

Federated meetings

## Environment

Teams only

Teams and Skype for Business Server

Teams and Skype for Business Server

Section: Understand Microsoft 365 pricing and support Explanation

Explanation/Reference:



References: <https://lucavitali.wordpress.com/2017/10/01/sfb-teams-features-comparison-table/> **QUESTION 76** Your organization plans to deploy a subscription-based licensing model of Microsoft Office to devices.

You must use group policy to enforce Office application settings.

You need to deploy Office to the enterprise. Which version of Office should you deploy?

- A. Office 365 ProPlus
- B. Office Professional Plus 2016
- C. Office Online
- D. Office Home and Business 2016

**Correct Answer:** A

**Section:** Understand Microsoft 365 pricing and support **Explanation**

**Explanation/Reference:**

References: <https://products.office.com/en-za/business/compare-more-office-365-for-business-plans>

**QUESTION 77** An organization plans to deploy Microsoft Office 2019 or Office 365 ProPlus.

What are two advantages of Office 365 ProPlus? Each correct answer presents a complete solution. (Choose two.)

**NOTE:** Each correct selection is worth one point.

- A. Features remain constant through the lifetime of the applications.
- B. Office 365 ProPlus includes downgrade rights.
- C. A single license may be deployed to multiple devices.
- D. Fully functional Office mobile apps are free to install and use.

**Correct Answer:** CD

**Section:** Understand Microsoft 365 pricing and support **Explanation**

**Explanation/Reference:**

Explanation:

- A single subscription of Office 365 ProPlus allows you to install Office 365 on up to 5 devices.
- Office 365 ProPlus includes a fully functional, cloud-based online version that is free to use, though it does not require any installation.

Incorrect Answers:

Office 365 subscriptions (E3, E5, etc.) do not allow for downgrading.

Office 365 ProPlus is updates automatically. Updates include updates to existing features as well as new features being added to the product.

References: <https://xo.xello.com.au/blog/office-365-proplus-top-business-benefits-for-users> <https://support.office.com/en-us/article/what-s-new-in-office-online-fc1de049-98f3-46da-a5aa-da4a19c3e909?ui=en-US&rs=en-US&ad=US>

**QUESTION 78** A company plans to migrate to Microsoft 365.

Employees must be able to collaborate by using Microsoft Yammer, SharePoint Online, StaffHub, and Teams. You must minimize costs.

You need to subscribe to Microsoft Office 365.

Which subscription type should you use?

- A. E3

- B. ProPlus
- C. E1
- D. Personal
- E. F1

**Correct Answer:** E

**Section:** Understand Microsoft 365 pricing and support **Explanation**

**Explanation/Reference:**

References:

<https://docs.microsoft.com/en-us/office365/servicedescriptions/office-365-platform-service-description/office-365-plan-options> <https://products.office.com/en-us/business/office-365-f1>

**QUESTION 79** A company is purchasing a Microsoft 365 subscription to replace the current on-premises IT infrastructure.

You need to identify the impacts of subscribing to Microsoft 365.

Which three outcomes can the company expect? Each correct answer presents a complete solution. (Choose three.)

**NOTE:** Each correct selection is worth one point.

- A. Predictable Microsoft licensing costs
- B. Increased Exchange Server Client Access License (CAL) costs
- C. Increased Windows Server Client Access License (CAL) costs
- D. Increased service scalability
- E. Decreased on-premises infrastructure maintenance

**Correct Answer:** ADE

**Section:** Understand Microsoft 365 pricing and support **Explanation**

**Explanation/Reference:**

**QUESTION 80**

HOTSPOT

An organization migrates to Microsoft 365. The company has an on-premises infrastructure that includes Exchange Server and Active Directory Domain Services. Client devices run Windows 7.

You need to determine which products require the purchase of Microsoft 365 licenses for new employees.

Which product licenses should the company purchase? To answer, select the appropriate options in the answer area.

**NOTE:** Each correct selection is worth one point.

**Hot Area:**

**Correct Answer:**

**Section:** Understand Microsoft 365 pricing and support **Explanation**

**Explanation/Reference:**

References:

<https://docs.microsoft.com/en-us/microsoft-365/enterprise/migration-microsoft-365-enterprise-workload#result>

**QUESTION 81**

DRAG DROP

You are the Microsoft 365 administrator for a company.

You need to help management understand how the release of new features might impact the company.

Match each deployment scenario appropriate release type. To answer, drag the appropriate deployment scenarios to the correct release types. Each deployment scenario may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

**NOTE:** Each correct selection is worth one point.

**Select and Place:**

**Correct Answer:**

**Section: Understand Microsoft 365 pricing and support Explanation**

**Explanation/Reference:**

**QUESTION 82** You are the Microsoft 365 administrator for a company.

Which two admin roles can purchase more licenses? Each correct answer presents a complete solution.

**NOTE:** Each correct selection is worth one point.

- A. service administrator
- B. user management administrator
- C. global administrator
- D. billing administrator

**Correct Answer:** CD

**Section: Understand Microsoft 365 pricing and support Explanation**

**Explanation/Reference:**

References: <https://docs.microsoft.com/en-us/office365/admin/subscriptions-and-billing/buy-licenses?view=o365-worldwide>

**QUESTION 83** A company plans to purchase Microsoft 365 Enterprise licenses.

Which two options can you use? Each correct answer presents a complete solution.

**NOTE:** Each correct selection is worth one point.

- A. through a Cloud Solution Provider (CSP)
- B. from the Microsoft website using a corporate credit card
- C. from the Microsoft retail store
- D. with an Enterprise Agreement (EA) subscription from Microsoft

**Correct Answer:** AD

**Section: Understand Microsoft 365 pricing and support Explanation**

**Explanation/Reference:**

References: <https://docs.microsoft.com/en-us/microsoft-365/business/get-microsoft-365-business>  
<https://www.microsoft.com/en-us/licensing/licensing-programs/enterprise?activetab=enterprise-tab%3aprimar2>

**QUESTION 84** You use Microsoft Business Products.

When you try to create a support request, you receive the following message:

You don't have permission to access this page or perform this action.

You need to determine the cause of the error message.

What is the cause?

- A. Your password is expired
- B. Your account is disabled
- C. Your company does not have Premier support
- D. Your account is not a member of the global admin role

**Correct Answer:** D

**Section:** Understand Microsoft 365 pricing and support **Explanation**

**Explanation/Reference:**

References: <https://docs.microsoft.com/en-us/office365/admin/add-users/about-admin-roles?view=o365-worldwide>

#### QUESTION 85

HOTSPOT

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

**NOTE:** Each correct selection is worth one point.

**Hot Area:**

**Correct Answer:**

**Section:** Understand Microsoft 365 pricing and support **Explanation**

**Explanation/Reference:**

References: <https://docs.microsoft.com/en-us/partner-center/csp-documents-and-learning-resources> <https://www.qbsgroup.com/news/what-is-the-microsoft-cloud-solution-provider-program/>

#### QUESTION 86

HOTSPOT

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

**NOTE:** Each correct selection is worth one point.

**Hot Area:**

**Correct Answer:**

**Section:** Understand Microsoft 365 pricing and support

**Explanation**

**Explanation/Reference:**

References: <https://docs.microsoft.com/en-us/deployoffice/change-management-for-office-365-clients> <https://docs.microsoft.com/en-us/office365/admin/manage/release-options-in-office-365?view=o365-worldwide#set-up-the-release-option-in-the-microsoft-365-admin-center>

**QUESTION 87** A company experiences a Microsoft 365 outage that affects an entire region.

You check the Service Health Dashboard and observe that the service is healthy.

You need to find information in Service Health Dashboard that describes what happened during the outage.

What should you use?

- A. Message Center
- B. incident closure summary
- C. Post-Incident Review (PIR)
- D. service request

**Correct Answer:** C

**Section:** Understand Microsoft 365 pricing and support **Explanation**

**Explanation/Reference:**

References: <https://docs.microsoft.com/en-us/office365/servicedescriptions/office-365-platform-service-description/service-health-and-continuity>

#### QUESTION 88

##### HOTSPOT

You are the Microsoft 365 administrator for a company.

You need to find all general availability features for SharePoint Online.

Which two options should you select on the Microsoft 365 Roadmap page? To answer, select the appropriate options in the answer area.

**NOTE:** Each correct selection is worth one point.

**Hot Area:**

### Answer Area

Microsoft 365 Roadmap

## Get the Latest Updates

Microsoft 365 is a complete, intelligent solution, including Office 365, Windows 10, and Enterprise Mobility + Security, that empowers everyone to be creative and work together, securely.

Search for a product, release or specific update

Filters | Clear all

Products

☐ Enterprise Mobility + Security

☐ Office 365

☒ Windows 10

Platform

Cloud Instance

Showing 480 updates:

In Development

Launched

Excel

OneDrive for Business

Outlook

SharePoint

Microsoft Teams

Microsoft Forms

Planner

StaffHub

Sway

Compliance

Yammer

Access

Exchange

Project

Microsoft Stream

Groups

Word

OneNote

Bookings

O365 Information Protection

Windows

In development

184

Rolling out

50

Launched

296

Description	Status	Products	Release
Live events in Yammer	In	Yammer	December CY2018

**Correct Answer:**

## Answer Area

Microsoft 365 Roadmap

## Get the Latest Updates

Microsoft 365 is a complete, intelligent solution, including Office 365, Windows 10, and Enterprise Mobility + Security, that empowers everyone to be creative and work together, securely.

Search for a product, release or specific update

**Filters** | [Clear all](#)

**Products**

- ☐ Enterprise Mobility + Security +
- ☒ Office 365 +
- ☒ Windows 10 +
- Platform** +
- Cloud Instance** +

**Showing 480 updates:**

- In Development
- Launched
- Excel
- OneDrive for Business
- Outlook
- SharePoint
- Microsoft Teams
- Microsoft Forms
- Planner
- StaffHub
- Sway
- Compliance
- Yammer
- Access
- Exchange
- Project
- Microsoft Stream
- Groups
- Word
- OneNote
- Bookings
- O365 Information Protection
- Windows

In development

184

Rolling out

50

Launched

296

Description	Status	Products	Release
Live events in Yammer	In	Yammer	December CY2018

## Section: Understand Microsoft 365 pricing and support Explanation

## Explanation/Reference:

References: <https://www.microsoft.com/en-us/microsoft-365/roadmap?filters=Launched%2CWindows%2COnline%2CO365>

## QUESTION 89

DRAG DROP

Your company uses Microsoft 365 with a business support plan.

You need to identify Service Level Agreements (SLAs) from Microsoft for the support plan.

What response can you expect for each event type? To answer, drag the appropriate responses to the correct event types. Each response may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

**NOTE:** Each correct selection is worth one point.

**Select and Place:**

**Correct Answer:**

## Section: Understand Microsoft 365 pricing and support Explanation

## Explanation/Reference:

References:



<https://docs.microsoft.com/en-us/office365/servicedescriptions/office-365-platform-service-description/support>

VCEUp