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**Microsoft Dynamics 365 Unified Operations Core**

**Question Set 1**

**QUESTION 1**

**DRAG DROP**

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An organization implements Dynamics 365 for Finance and Operations.

You need to determine where work items originate.


From which module do the following work items originate? To answer, drag the appropriate modules to the correct work items. Each module may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.



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**NOTE:** Each correct selection is worth one point.

**Select and Place:**



Modules	Work item	Answer Area
Accounts payable	Purchase order	Module
Accounts receivable	Invoice to customer	Module
Inventory management	Vendor invoice	Module
Credit and collections	Transfer order	Module

**Correct Answer:**

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Modules		Answer Area
Accounts payable	Work item	Module
Accounts receivable	Purchase order	Accounts payable
Inventory management	Invoice to customer	Accounts receivable
Credit and collections	Vendor invoice	Accounts payable
	Transfer order	Inventory management

Section: [none]

Explanation

Explanation/Reference:



## QUESTION 2 HOTSPOT

You are tasked with enhancing usability in the Dynamics 365 for Finance and Operations deployment for your organization.

Your organization is evaluating different approaches, including using workspaces.

You need to identify the goals of using workspaces.

Which goals should you identify? To answer, select the appropriate options in the answer area.

**NOTE:** Each correct selection is worth one point.

**Hot Area:**

### Answer Area

#### Requirement

Visibility

#### Functional use

	▼
Understand the current state of the light task activity to support informed decisions	
Display deep information supporting complex task execution	

Workspace definition

	▼
An initial overview for a specific role to increase productivity	
A view of complex activities requiring interaction across different roles	

Correct Answer:

### Answer Area

#### Requirement

Visibility

#### Functional use

	▼
Understand the current state of the light task activity to support informed decisions	
Display deep information supporting complex task execution	

Workspace definition

	▼
An initial overview for a specific role to increase productivity	
A view of complex activities requiring interaction across different roles	

Section: [none]

Explanation

Explanation/Reference:

### QUESTION 3

You are a Dynamics 365 for Finance and Operations system administrator.

Microsoft recently released a new feature for public preview that would add significant value to your organization without licensing adjustments.

You need to enable the feature.

Where can you enable the preview feature?

- A. Solution management
- B. Lifecycle Services
- C. Organizational administration module
- D. experience.dynamics.com

**Correct Answer:** B

**Section:** [none]

**Explanation**

**Explanation/Reference:**

References:

<https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/fin-ops/get-started/public-preview-releases>



### Question Set 1

#### QUESTION 1

You set up security roles for the users in a company.

You must use standard security roles when possible.

You need to identify the standard security roles.



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Which of the following can you assign to a user as a standard security role?

- A. Waterspider
- B. System engineer
- C. Developer
- D. Business development manager

**Correct Answer:** A

**Section:** [none]

**Explanation**

**Explanation/Reference:**

#### QUESTION 2

A company implements Dynamics 365 for Finance and Operations.

You have a requirement that the component data for address structure in the system be available in Portuguese (Brazil).

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You need to provide address and contact information purpose with translation.

What should you do?

- A. Under Organization administration, on the Global addresses tab, enter the appropriate translation value in the translations form
- B. In User options, set the language preference to Portuguese pt-BR and enter addresses for customers and vendors
- C. Upload files to Dynamics 365 Translation Services (DTS) for conversion
- D. Apply return from Dynamics 365 Translation Services (DTS) to the system by submitting a support ticket

**Correct Answer:** A

**Section:** [none]

**Explanation**

**Explanation/Reference:**

### QUESTION 3

A company implements Dynamics 365 for Finance and Operations and sets up and configures the system to support its reporting requirements using Microsoft Power BI. A user creates a chart in her Power BI instance to display customer order patterns for the top 10 customers daily.

You need to configure the Power BI integration to pin the chart to the user's workspace in Dynamics 365 for Finance and Operations.

Which three actions should you perform? Each correct answer presents part of the solution.

**NOTE:** Each correct selection is worth one point.

- A. In the Dynamics 365 for Finance and Operations client, authorize sign-in to Power BI.
- B. In Azure Active Directory, grant the customer services manager administrative permissions to the company's Azure Active Directory account to run the report.
- C. In Microsoft Azure Active Directory, add the PowerBI service to the app registration and grant the necessary delegated permissions.
- D. In the Entity store, configure the Application ID and Application key for PowerBI.
- E. In the Dynamics 365 for Finance and Operations System administration setup screen in PowerBI.com, configure the application ID and application key.

**Correct Answer:** ACE

**Section:** [none]

**Explanation**

**Explanation/Reference:** Reference: <https://docs.microsoft.com/en-us/dynamics365/unified-operations/dev-itpro/analytics/configure-power-bi-integration>

**QUESTION 4**

You are a Dynamics 365 for Finance and Operations security administrator.

Users are reporting that they cannot access a given form in the system.

You need to quickly identify what roles, duties, and privileges grant access to this form to determine the best course of action for granting access.

What should you do?

- A. Security duty assignments report
- B. Security role access report
- C. Security development tool
- D. Security diagnostics
- E. Maintenance mode

**Correct Answer:** D

**Section:** [none]

**Explanation**

**Explanation/Reference:**

**QUESTION 5**

HOTSPOT

You are a consultant and set up Dynamics 365 for Finance and Operations for local and multinational companies.

You need to establish policy rules for purchasing.

What policy frameworks should you implement for each scenario? To answer, the appropriate options in the answer area.

**NOTE:** Each correct selection is worth one point.

**Hot Area:**



## Answer Area

Scenario	Policy framework
A company is established in the US and Canada. Ensure that employees in the US and Canada buy from different catalogs and vendors.	<div>Purchasing policies are set up at the legal-entity level</div> <div>Purchasing policies are set up at the organizational level</div>
For a large multinational company, ensure that department and global purchasing controls apply to sales users in the UK.	<div>Purchasing policies are set up at the legal entity level</div> <div>Purchasing policies are set up at the organizational level</div>
Ensure that a specific user can access only the Tools category when the user creates purchase requisitions.	<div>Catalog policy rule</div> <div>Category policy rule</div> <div>Category access policy rule</div>
Ensure that a specific user can access only a subset of vendors for the Tools category.	<div>Catalog policy rule</div> <div>Category policy rule</div> <div>Category access policy rule</div>

Correct Answer:

## Answer Area

Scenario	Policy framework
A company is established in the US and Canada. Ensure that employees in the US and Canada buy from different catalogs and vendors.	<div>Purchasing policies are set up at the legal-entity level</div> <div>Purchasing policies are set up at the organizational level</div>
For a large multinational company, ensure that department and global purchasing controls apply to sales users in the UK.	<div>Purchasing policies are set up at the legal entity level</div> <div>Purchasing policies are set up at the organizational level</div>
Ensure that a specific user can access only the Tools category when the user creates purchase requisitions.	<div>Catalog policy rule</div> <div>Category policy rule</div> <div>Category access policy rule</div>
Ensure that a specific user can access only a subset of vendors for the Tools category.	<div>Catalog policy rule</div> <div>Category policy rule</div> <div>Category access policy rule</div>

Section: [none]

Explanation

Explanation/Reference:

Reference: <https://docs.microsoft.com/en-us/dynamics365/unified-operations/supply-chain/procurement/purchase-policies>

### QUESTION 6

A company implements Dynamics 365 for Finance and Operations.

The company wants to utilize Case management to track project issues and risks and associate them to the projects. Project managers will be responsible for managing the new cases.

You need to configure the system.

What should you do?

A. Create case category security roles named Issue and Risk and assign them to the Project managers duty.

- B. Create case activities for Issue and Risk
- C. Create parent case categories named Issue and Risk
- D. Create case subcategories named Issue and Risk

**Correct Answer:** D

**Section:** [none]

**Explanation**

**Explanation/Reference:**

#### **QUESTION 7**

A company implements Dynamics 365 for Finance and Operations.

You are the primary approver for purchase requisitions that are greater than \$500,000. You are going on vacation for two weeks.

You need to assign another user as the approver only for purchase requisitions greater than \$500,000.

What should you do?

- A. Under User Options, add a user and assign the scope of Module
- B. Under User Options, add a user and assign the scope of All
- C. Under User Options, add a user and assign the scope of Workflow

**Correct Answer:** C

**Section:** [none]

**Explanation**

**Explanation/Reference:**

#### **QUESTION 8**

You are a Dynamics 365 for Finance and Operations system administrator.

You have 50 identified purchase order numbers that are not used in the system and are not being recycled. Why they are missing is unknown. Purchasing operations is currently operating around the clock and no downtime can occur.

You need to use the missing numbers in the system.

What should you do?

- A. Run the Number sequence wizard for the purchase order number sequence B. Change the number sequence to continuous and create the new purchase orders
- C. Run Automatic cleanup of number sequence and create the new purchase orders
- D. Change the number sequence to non-continuous and create the new purchase orders
- E. Change the number sequence to manual, then manually assign the number sequences to the new purchase orders

**Correct Answer:** C

**Section:** [none]

**Explanation**

**Explanation/Reference:**

### QUESTION 9

DRAG DROP

A company needs to set up its printers to work with Dynamics 365 for Finance and Operations.

You need to set up the printers for network printing from the Dynamics 365 client browser.

Which three actions should be performed in order? To answer, move all actions from the list of actions to the answer area and arrange them in the correct order.

**Select and Place:**

Actions	Answer Area
Activate the network printers	
Install and configure a document routing agent	
Set up the network printer and assign a static IP	
Register network printers in Finance and Operations	




**Correct Answer:**



**Section:** [none]

**Explanation**

**Explanation/Reference:**

Reference:

<https://docs.microsoft.com/en-us/dynamics365/unified-operations/dev-itpro/analytics/install-document-routing-agent>

#### QUESTION 10

You are working as a functional consultant in a new Dynamics 365 for Finance and Operations environment.

Your organization conducts business within the United States, with offices in several states. The organization has legal entities defined for each state and must share common tables between entities.

Each legal entity has the following setup:

- Users
- Products
- Customers
- Tax authorities
- Payment terms
- Human Resources data
- Site-specific stock ordering

You need to consolidate reports used for financial-consolidation reporting in a new legal entity.

What should you do?

- A. Define the consolidation period
- B. Specify the range of product for consolidation
- C. Define Human Resources data
- D. Create users

**Correct Answer:** A

**Section:** [none]

**Explanation**

**Explanation/Reference:**

#### QUESTION 11

You are a Dynamics 365 for Finance and Operations system administrator. You have production and testing environments. You move the workflow from the testing environment to the production environment.

The workflow in the production environment is stuck in a wait state.

You need to resolve the issue with the workflow in the production environment.

What should you do?

- A. Set the workflow batch job to critical
- B. Set the workflow messaging batch job group
- C. Grant the user workflow permissions
- D. Set the workflow execution account in the workflow parameters

**Correct Answer:** D

**Section:** [none]

**Explanation**

**Explanation/Reference:**

#### QUESTION 12

A company implements Dynamics 365 for Finance and Operations.

They need additional information and want a subledger to record information for additional reporting rather than customizing all reports.

You need to set up the posting to accommodate the need for a subledger.

Which three actions should you take? Each answer presents part of the solution.

- A. Update existing reports to prevent data in the identified area from reporting
- B. Create posting profiles to post to the identified area as needed for the request
- C. Create posting definitions to post to the identified area as needed for the request
- D. Update existing reports to add data in the identified area
- E. Identify an area of the chart of accounts to record to as the subledger

**Correct Answer:** BDE

**Section:** [none]

**Explanation**

**Explanation/Reference:**

### QUESTION 13

You are a systems administrator at a company that has implemented Dynamics 365 for Finance and Operations.

New employees are starting at the company.

You need to extend the electronic signatures functionality to them.

Which two actions should you perform? Each answer presents part of the solution.

**NOTE:** Each correct selection is worth one point.

- A. On the Email parameters page, specify that SSL is required
- B. Specify the user's email address
- C. In License configuration, enable Maintenance mode
- D. Select the Electronic signature check box

**Correct Answer:** CD

**Section:** [none]

**Explanation**

**Explanation/Reference:**

Reference: <https://docs.microsoft.com/en-us/dynamics365/unified-operations/fin-and-ops/organization-administration/tasks/set-up-electronic-signatures>

#### QUESTION 14

You are a Dynamics 365 for Finance and Operations system administrator.

The expense department relies heavily on properly operating workflows. If there is a failure in the workflow, the issue needs to get resolved quickly.

You need to make sure that the system actively tracks the status, so the support team can monitor and take actions against any failures.

What should you do? Each correct answer presents a complete solution.

**NOTE:** Each correct selection is worth one point.

- A. Set the monitoring category of the Workflow message processing batch job to **Workflow**.
- B. Set the critical job flag of the Workflow message processing batch job to **True**.
- C. Set the Ignore task failure flag of the Workflow message processing batch job to **False**.
- D. Set the batch job named Workflow message processing to send an email when the status of the batch job is **Error**.
- E. Set the priority field of the Workflow message processing batch job to **1**.

**Correct Answer:** BCD

**Section:** [none]

**Explanation**

**Explanation/Reference:**

#### QUESTION 15

A multinational company plans to implement centralized procurement using purchase requisition workflows.

Multiple workflows must be of the same type. Each region must use its own purchase requisition workflow.

You need to implement the workflows.

What should you do?

- A. Configure Instructions for users
- B. Configure the workflow owner
- C. Configure automated tasks



- D. Configure manual tasks
- E. Add a condition for running the workflow

**Correct Answer:** E

**Section:** [none]

**Explanation**

**Explanation/Reference:**

#### **QUESTION 16**

A company plans to set up an organizational hierarchy to manage organizational relationships.

You need to identify which organizational purpose to use.

What purpose can you assign to an organizational hierarchy?

- A. Financial reason code
- B. Centralized payments
- C. Cost accounting
- D. Price models



**Correct Answer:** B

**Section:** [none]

**Explanation**

**Explanation/Reference:**

Reference: <https://docs.microsoft.com/en-us/dynamics365/unified-operations/financials/cash-bank-management/set-up-centralized-payments>

#### **QUESTION 17**

You set up Dynamics 365 for Finance and Operations.

Your organization will use email with the application.

You need to ensure that email will be sent using typical secure settings.

What setting must be set up as specified?

- A. The SMTP port field is set to 587.
- B. Information rights management is enabled.
- C. Encryption: S/MIME and PGP are enabled.
- D. In-place eDiscovery is enabled.

**Correct Answer:** A

**Section:** [none]

**Explanation**

**Explanation/Reference:**

### QUESTION 18

You are a Dynamics 365 for Finance and Operations systems analyst.

A user configures an alert for purchase orders that have a delivery date of two weeks away. However, batch alerts are not being sent.

You need to troubleshoot why alerts are not processing

What two actions may be the cause for alerts not being sent? Each correct answer presents a complete solution.

**NOTE:** Each correct selection is worth one point.

- A. A batch processing window may be set up for that batch job.
- B. The date format in the Dynamics 365 tenant does not match the format in the client device.
- C. The change-based alert has expired.
- D. There may not be a batch server assigned to the batch job.

**Correct Answer:** CD

**Section:** [none]

**Explanation**

**Explanation/Reference:**

Reference: <https://community.dynamics.com/ax/b/shafeealabadiaxtutorials/posts/ax-2012-alert-management-part-ii-due-date-alerts> **Testlet 2**

This is a case study. **Case studies are not timed separately. You can use as much exam time as you would like to complete each case.** However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.

To answer the questions included in a case study, you will need to reference information that is provided in the case study. Case studies might contain exhibits and other resources that provide more information about the scenario that is described in the case study. Each question is independent of the other questions in this case study.

At the end of this case study, a review screen will appear. This screen allows you to review your answers and to make changes before you move to the next section of the exam. After you begin a new section, you cannot return to this section.

### **To start the case study**

To display the first question in this case study, click the **Next** button. Use the buttons in the left pane to explore the content of the case study before you answer the questions. Clicking these buttons displays information such as business requirements, existing environment, and problem statements. If the case study has an **All Information** tab, note that the information displayed is identical to the information displayed on the subsequent tabs. When you are ready to answer a question, click the **Question** button to return to the question.

### **Background**

Relecloud is a cloud point of sale (POS) software company specializing in direct to consumer food stands. They have multiple business units using their new Dynamics 365 Finance and Operations implementation including customer-facing representatives for account management, technical support, customer service, and finance. There are two legal entities, one for operations and one for financials. Customers pay for the Relecloud POS software monthly and everything is deployed in the cloud. The Dynamics instance URL is <https://relecloud-prod.operations.dynamics.com>.

Munson's Pickles and Preserves Farm is a company that uses Relecloud's cloud POS software to sell their produce in farmers markets. Munson's was one of Relecloud's first customers, and Relecloud stocks their employee lunchroom with Munson's products. Munson's has also been subcontracting their employees to Relecloud to help functionally build a best-in-breed solution. Munson's employees assume multiple organizational positions. Each employee has only a single email address by which people can contact them.

### **Current environment: System and IT**

- Dynamics 365 for Finance and Operations was recently updated.
- All recurring batch jobs in the system were removed and recreated.
- The alert notification batch processing was recently changed from every 10 minutes to once every two hours. ▪ Real-time reporting of the information is not needed.

### **Current environment: Customer Service**

- Customer credit requests are entered through the customer service team.
- All requests must contain a date, time, reason for request, and customer service notes on initial recommendations for credit action. ▪ Customers have multiple points of contact who can enter support tickets to the Relecloud portal.

- Tickets are automatically generated in the support team's third-party system when they are created by support technicians. ▪
- The Dynamics 365 email client mail is used to correspond with customers.

#### **Current environment: Technical Support/IT**

- The technical support team gets involved when technical issues arise with the Relecloud software. Service tickets are entered and get escalated to the team, depending on the issue.
- Microsoft Flow is used for automating different workstreams.
- Workflows are not configured for the technical support request flows in Dynamics 365 Finance and Operations.
- Management and history of technical support tickets are handled in a third-party issue management solution.
- The technical service team manages issues related to the Relecloud POS as well as the Dynamics 365 application.

#### **Current environment: Account Representatives**

- Each customer is assigned a single account representative.
- Account representatives use multiple devices.
- Only account representatives have the ability to approve credits.
- All email to customers come through their own Outlook instance.

#### **Current environment: Finance**

- Customers do not have invoice accounts.
- Only finance resources have the ability to enter credits.
- Credits can be entered by any of the four finance resources assigned the Credits and Refunds security role.
- If the request has not been updated in four days, the request is escalated to the Controller. The account representative must be alerted when this occurs.

#### **Requirements: Technical support/IT**

- Support technicians must use Microsoft's existing knowledge base to resolve open issues.
- If an issue exists, support technicians must report the status of the issue on a weekly basis.
- If there is no existing support request, support technicians must create one for Microsoft evaluation.
- All software must be installed centrally when possible.
- The Dynamics 365 Finance and Operations production environment must have an update cadence of every second Saturday from 4-7 A.M. EST.
- Updates must be tested in separate environment. **Requirements: Account representatives**

- Account representatives must be able to see only the relevant customer fields and records automatically from their dashboard.
- Account representatives must be able to export the list of customers to Microsoft Excel.
- Account representatives must be able to navigate to the customer master record for any editing or record entry tasks.

- The forms must be relevant based on each account representative's needs.
- Account representatives need a centralized location to see multiple data components.
- Account representatives require an offline list of their current customers in Excel with only the fields they need.
- The IT Director must reassign all instances of an account representative's customer contacts if the representative leaves the company.
- An alert must be sent automatically to an account representative when a credit is issued or any data is changed on a customer's record. **Requirements:**

### Financials

- Any refund must be printed as a physical check.
- All printers must be exclusive to the financial legal entity.

### Issues

- Typing 'pickle' in the search box yields no returned results for the account representative.
  - After the latest update, an account representative reports that he is no longer receiving alert notifications when a customer's contact is changed. ▪
- An account representative has recently resigned.

### QUESTION 1

You need to determine why the sales associate is not able to see Munson's in the search results.

What is the cause of the issue?

- A. The search criteria is searching for only names that are exactly 'pickles'.
- B. The search criteria is only able to search by the shortened search name of the customer.
- C. The search criteria is searching for all customer names that start with 'pickles'.
- D. The search criteria is case sensitive.

**Correct Answer:** C

**Section:** [none]

**Explanation**

**Explanation/Reference:**

Reference: <https://docs.microsoft.com/en-us/dynamics365/customer-engagement/basics/search-records>

### QUESTION 2

You need to configure the system for account representatives.

Which two actions should you perform? Each correct answer presents a complete solution.

**NOTE:** Each correct selection is worth one point.

- A. Recreate the job alert as a change-based alert.
- B. Enable change-based alerts.
- C. Increase the batch job running frequency.
- D. Specify the batch server for the alert notifications job.

**Correct Answer:** AC

**Section:** [none]

**Explanation**

**Explanation/Reference:**



## Question Set 1

### QUESTION 1

**Note:** This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

**After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.**

You are a Dynamics 365 for Finance and Operations system administrator. You have a test environment that is used by several people at any given time.

You create a new data entity in your development and migrate the code to the test environment. In the test environment, you are unable to find the data entity in the list.

You need to locate the data entity.

Solution: In the Data management framework parameter screen, refresh the Entity list.

Does the solution meet the goal?

- A. Yes
- B. No



**Correct Answer:** A

**Section:** [none]

**Explanation**

**Explanation/Reference:**

### QUESTION 2

**Note:** This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

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You create a new data entity in your development and migrate the code to the test environment. In the test environment, you are unable to find the data entity in the list.

You need to locate the data entity.

Solution: Enable the Public API check box in the data entity.

Does the solution meet the goal?

- A. Yes
- B. No

**Correct Answer:** B

**Section:** [none]

**Explanation**

**Explanation/Reference:**

### QUESTION 3

You are a Dynamics 365 for Finance and Operations system administrator.

Data is being migrated from a customized version of a legacy application to Dynamics 365 for Finance and Operations. Some of the fields in the entity are the same, and some are different.

As a starting point, you need to automatically map as many fields as possible within Dynamics 365 for Finance and Operations.

Which feature or tool should you use?

- A. Use the Mapping visualization tool
- B. Generate source mapping
- C. Use Data templates
- D. Use the Data task automation tool
- E. Copy configuration data

**Correct Answer:** A

**Section:** [none]

**Explanation**

**Explanation/Reference:**

Reference: <https://docs.microsoft.com/en-us/dynamics365/unified-operations/dev-itpro/data-entities/data-entities-data-packages?toc=/fin-and-ops/toc.json#mapping>



**QUESTION 4**

You plan the migration from Dynamics AX 2009 to a Dynamics 365 for Finance and Operations environment.

You will be moving data.

You need to create a data package from a group of entities in Dynamics AX 2009.

What should you use?

- A. Upgrade analyzer
- B. Code upgrade estimation tools
- C. Dynamics AX 2009 Data migration tool (DMT)
- D. Data Import/Export Framework (DIXF)

**Correct Answer: D**

**Section: [none]**

**Explanation**

**Explanation/Reference:**

Reference: <https://docs.microsoft.com/en-us/dynamics365/unified-operations/dev-itpro/migration-upgrade/ax2009-upgrade-export-package>

**QUESTION 5**

You are a Dynamics 365 for Finance and Operations system administrator.

You manage a system that imports a large volume of sales orders from multiple systems daily. The system encounters a performance problem due to the amount of data.

You need to improve performance for the import.

What should you do?

- A. Create an ODBC-type source data format and import directly from the database.
- B. Enable data import in recurrence.
- C. Configure entity execution parameters to make the data import multi-threaded.
- D. Enable change for the data entities.

**Correct Answer: C**

**Section: [none]**

**Explanation****Explanation/Reference:****QUESTION 6**

You plan a data migration from Dynamics AX 2009 to a Dynamics 365 for Finance and Operations environment.

You need to ensure that you can perform the data migration.

What should you do first?

- A. Upgrade the existing on-premises environment to Dynamics 365 for Finance and Operations online
- B. Migrate content to Dynamics POS (Point-of-Sale) 2009
- C. Upgrade the existing on-premises environment to Dynamics AX 2012 R2
- D. Migrate content to Dynamics 365 Business Central

**Correct Answer: C**

**Section: [none]**

**Explanation****Explanation/Reference:****QUESTION 7**

You plan the migration from Dynamics AX 2012 R3 to a Dynamics 365 for Finance and Operations environment.

You will be using Lifecycle Services (LCS) and the tools provided with it.

You need to clean up data, review and configure SQL optimizations, and identify deprecated features in your code.

What tool should you use?

- A. Microsoft Azure DevOps
- B. Code upgrade estimation tools
- C. Data Import/Export Framework (DIXF)
- D. Upgrade analyzer

**Correct Answer: D**

**Section: [none]**

**Explanation****Explanation/Reference:****QUESTION 8**

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You are a Dynamics 365 for Finance and Operations system administrator. You have a test environment that is used by several people at any given time.

You create a new data entity in your development and migrate the code to the test environment. In the test environment, you are unable to find the data entity in the list.

You need to locate the data entity.

Solution: Restart the Application Object Server (AOS) of the test environment.

Does the solution meet the goal?

- A. Yes
- B. No

**Correct Answer: B****Section: [none]****Explanation****Explanation/Reference:****QUESTION 9**

**Note:** This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

**After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.**

You are developing a file-based integration to Dynamics 365 for Finance and Operations.

Microsoft Excel files with 15,000 or more records need to be imported into the system periodically by individual users. The records need to be imported in full within a 5-minute approved window.

You need to determine how to accomplish the import into the system.

Solution: Import the data by using the recurring data integrations API.

Does the solution meet the goal?

- A. Yes
- B. No

**Correct Answer:** A

**Section:** [none]

**Explanation**

**Explanation/Reference:**

References: <https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/data-entities/integration-overview> <https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/data-entities/data-management-api>

#### QUESTION 10

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You are developing a file-based integration to Dynamics 365 for Finance and Operations.

Microsoft Excel files with 15,000 or more records need to be imported into the system periodically by individual users. The records need to be imported in full within a 5-minute approved window.

You need to determine how to accomplish the import into the system.

Solution: Import the data by using the Data Management Framework's package API.

Does the solution meet the goal?

- A. Yes
- B. No



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**Correct Answer:** B

**Section:** [none]

**Explanation**

**Explanation/Reference:**

References: <https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/data-entities/integration-overview> <https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/data-entities/data-management-api>



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## Question Set 1

### QUESTION 1

You are a Dynamics 365 for Finance and Operations system administrator.

Your company needs to document and test all possible scenarios for a given implementation. Implementation gaps need to be documented using the tool available for tracking and linking to delivered extensions.

You need to identify the correct tool to accomplish this.

What should you use?

- A. APQC Unified Libraries
- B. Shared asset library
- C. Business process modeler (BPM)
- D. Microsoft Azure DevOps

**Correct Answer:** C

**Section:** [none]

**Explanation**

**Explanation/Reference:**



### QUESTION 2

You are a Dynamics 365 for Finance and Operations system administrator.

An issue has been reported that appears to be a base Dynamics 365 bug. The system was last updated three weeks ago. Searching for the issue by description in Lifecycle Services is not working.

You need to determine other ways to search for similar issues to help narrow down the search before opening a Microsoft ticket.

What are two ways to search for a released hotfix? Each correct answer presents a complete solution.

**NOTE:** Each correct selection is worth one point.

- A. By industry
- B. By Microsoft support ticket number
- C. By Application Object Tree (AOT) object name

D. Date range for release

**Correct Answer:** BC

**Section:** [none]

**Explanation**

**Explanation/Reference:**

Reference: <https://docs.microsoft.com/en-us/dynamics365/unified-operations/dev-itpro/lifecycle-services/issue-search-lcs>

### QUESTION 3

You implement Dynamics 365 for Finance and Operations. The implementation will undergo User Acceptance Testing (UAT).

You create test case recordings. To coordinate testing across multiple environments, UAT must be integrated with Microsoft Azure DevOps.

You need to configure Business process modeler (BPM) and Azure DevOps to complete user acceptance testing.

Which three actions should you perform? Each correct answer presents a complete solution.

**NOTE:** Each correct selection is worth one point.

- A. Synchronize the BPM library with Azure DevOps
- B. Create a test pass and test case in Azure DevOps
- C. Upload saved Task recorder files to BPM
- D. Create a test plan and test suites in Azure DevOps
- E. Synchronize the BPM library with a Git repo
- F. Upload saved Task recorder files to Azure DevOps



**Correct Answer:** ACD

**Section:** [none]

**Explanation**

**Explanation/Reference:**

Reference: <https://docs.microsoft.com/en-us/dynamics365/unified-operations/dev-itpro/lifecycle-services/using-task-guides-and-bpm-to-create-user-acceptance-tests>

### QUESTION 4

You are a Dynamics 365 for Finance and Operations implementation team lead.

A series of test plans need to be created and tracked during a company's development phase. Multiple users will be testing multiple aspects as code is released. Issues and remediations to bugs will also need to be tracked.

You need to identify Microsoft solutions that offer these capabilities.

What should you use?

- A. Dynamics 365 for Finance and Operations
- B. Lifecycle Services (LCS)
- C. Solution management
- D. Microsoft Azure DevOps

**Correct Answer:** D

**Section:** [none]

**Explanation**

**Explanation/Reference:**

#### **QUESTION 5**

**DRAG DROP**



Your company is using a highly customized version of Dynamics 365 for Finance and Operations.

You have identified a new hotfix that will correct several important issues that have caused many user complaints.

You need to determine whether the hotfix will break any customizations.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

**Select and Place:**



### Actions

- Upload the hotfix to Lifecycle Services
- Download the hotfix from Lifecycle Services
- Check in the entire hotfix as pending change and schedule and deploy it to the production environment
- Build the hotfix in the development environment and accept changes
- Install the hotfix in your Microsoft Azure DevOps application development environment in an Active state
- Install the hotfix in your Microsoft Azure DevOps application development environment in a Pending state

### Answer Area



Correct Answer:

### Actions

- Upload the hotfix to Lifecycle Services
- Download the hotfix from Lifecycle Services
- Check in the entire hotfix as pending change and schedule and deploy it to the production environment
- Build the hotfix in the development environment and accept changes
- Install the hotfix in your Microsoft Azure DevOps application development environment in an Active state
- Install the hotfix in your Microsoft Azure DevOps application development environment in a Pending state

### Answer Area

- Download the hotfix from Lifecycle Services
- Install the hotfix in your Microsoft Azure DevOps application development environment in a Pending state
- Check in the entire hotfix as pending change and schedule and deploy it to the production environment
- Build the hotfix in the development environment and accept changes



Section: [none]

Explanation

Explanation/Reference:

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Reference: <https://docs.microsoft.com/en-us/dynamics365/unified-operations/dev-itpro/migration-upgrade/install-metadata-hotfix-package>

### QUESTION 6

You are a Dynamics 365 for Finance and Operations system administrator.

A user is reporting an issue with the Sales Order form. The UI for the form is not loading properly, and there are some performance issues. The object was working fine until the most recent update release. The user has personalized this form, is using Microsoft Internet Explorer 11, and no other users are reporting issues.

You need to resolve the issue.

What should you do?

- A. Switch to Microsoft Edge instead of Internet Explorer 11.
- B. Disable and then re-enable the user.
- C. Reset all the usage data for the user.
- D. Reimport and compile the AOT object causing issues.

**Correct Answer: C**

**Section: [none]**

**Explanation**



**Explanation/Reference:**

### QUESTION 7

You are a Dynamics 365 for Finance and Operations developer.

New features for Dynamics 365 for Finance and Operations have been released. Your company plans to upgrade their Dynamics 365 instance soon.

You need to download a virtual machine that includes all of the new features so that you can explore the new features.

Where should you go?

- A. Microsoft Connect
- B. Shared Asset library
- C. Environments
- D. My subscription
- E. Microsoft Developer Network

**Correct Answer:** C

**Section:** [none]

**Explanation**

**Explanation/Reference:**

### QUESTION 8

A company implements Dynamics 365 for Finance and Operations.

You are responsible for creating a custom feature within a solution by using Microsoft Azure DevOps. Testers have found a bug while running one of the User Acceptance Testing (UAT) scripts. However, it is not a high-severity bug and has been found to not have interconnected dependencies to other branches within the process flow.

You need to deploy the passed functionality features.

What should you do?

- A. Exclude the specific package from the deployable package in Microsoft Azure DevOps.
- B. Exclude the specific package from the data package in the Data management tool.
- C. Exclude the specific package from the deployable package in Configuration data manager.
- D. Exclude the specific package from the Business process modeler (BPM).

**Correct Answer:** A

**Section:** [none]

**Explanation**

**Explanation/Reference:**

### QUESTION 9

You manage a Dynamics 365 for Finance and Operations environment.

Users report slow queries, deadlocks, and crashes.

You need identify which tool to use to troubleshoot.

What should you use?

- A. Environment monitoring

- B. Microsoft Azure Active Directory Connect Health Agent
- C. System diagnostics
- D. DirectQuery

**Correct Answer:** A

**Section:** [none]

**Explanation**

**Explanation/Reference:**

Reference:

<https://blogs.msdn.microsoft.com/axsa/2018/06/05/how-to-use-environment-monitoring-view-raw-logs/>

#### QUESTION 10

**Note:** This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

**After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.**

You are a functional consultant who is deploying Dynamics 365 for Finance and Operations.

The implementation must:

- Use an iterative approach
- Integrate with real-world data
- Enforce standards and governance
- Implement multiple rounds of feedback

You need to deploy and validate the implementation.

Solution: Deploy the out-of-the-box solution. Enable users to customize the solution based on individual user scenarios.

Does the solution meet the goal?

- A. Yes
- B. No

**Correct Answer:** B

**Section:** [none]

**Explanation**

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**Explanation/Reference:**

**QUESTION 11**

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You are a functional consultant who is deploying Dynamics 365 for Finance and Operations.

The implementation must:

- Use an iterative approach
- Integrate with real-world data
- Enforce standards and governance
- Implement multiple rounds of feedback

You need to deploy and validate the implementation.

**Solution:** Use the XPPBP tool to export customizations and scenarios from a development sandbox. Make changes to the sandbox containing users. Deploy from the sandbox to the production environment.

Does the solution meet the goal?

- A. Yes
- B. No

**Correct Answer: B**

**Section: [none]**

**Explanation**

**Explanation/Reference:**



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